




**GLOBAL POUND
CONFERENCE SERIES**
2016-17

SHAPING THE FUTURE OF DISPUTE RESOLUTION
& IMPROVING ACCESS TO JUSTICE



**CUMULATED DATA
RESULTS**
March 2016 - September 2017

The background features a large, stylized circular graphic composed of several concentric arcs. A prominent thick green arc curves from the top left towards the bottom right. Other thinner, light grey arcs are layered behind it, creating a sense of depth and movement.

SINGAPORE	DUBAI	SYDNEY
MEXICO CITY	LOS ANGELES	AUCKLAND
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GENEVA	MIAMI	BALTIMORE
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NB : Please note that all percentages expressed during the voting results are based on the number of points each option actually obtained, compared to the maximum number of points that option could have obtained (which is 3 x the no. of people who voted on that question). It is a popularity ranking rather than a percentage of the total number of points allocated. As a result, the percentages do not add up to 100% in each question.

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Analytics

Analytics from the GPC PowerVote App

TOP used MODULES

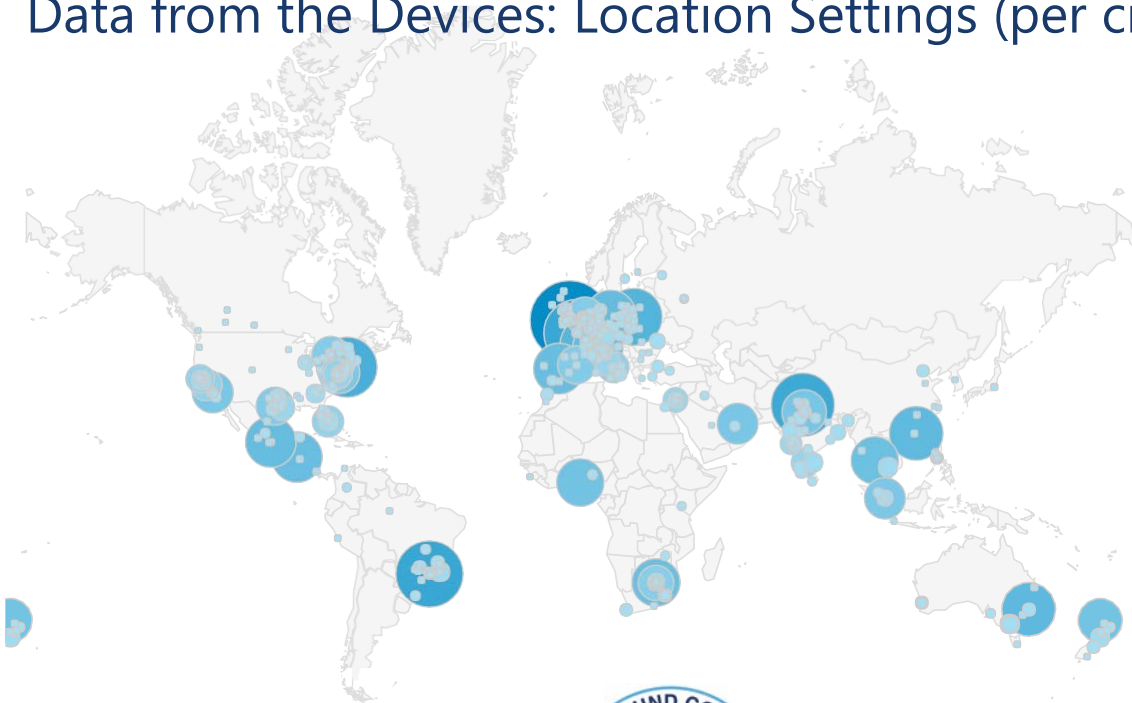
1. Core Questions
2. Agenda
3. Discussion Questions
4. Attendees
5. Sponsors

- 4490 ATTENDEES LOGGED INTO THE APP
- 1415 ATTENDEES MADE A PROFILE
- 337453 TOTAL PAGEVIEWS
- 8099 TOTAL UNIQUE VISITORS

+100 ATTENDEES
WHO TOOK
NOTES

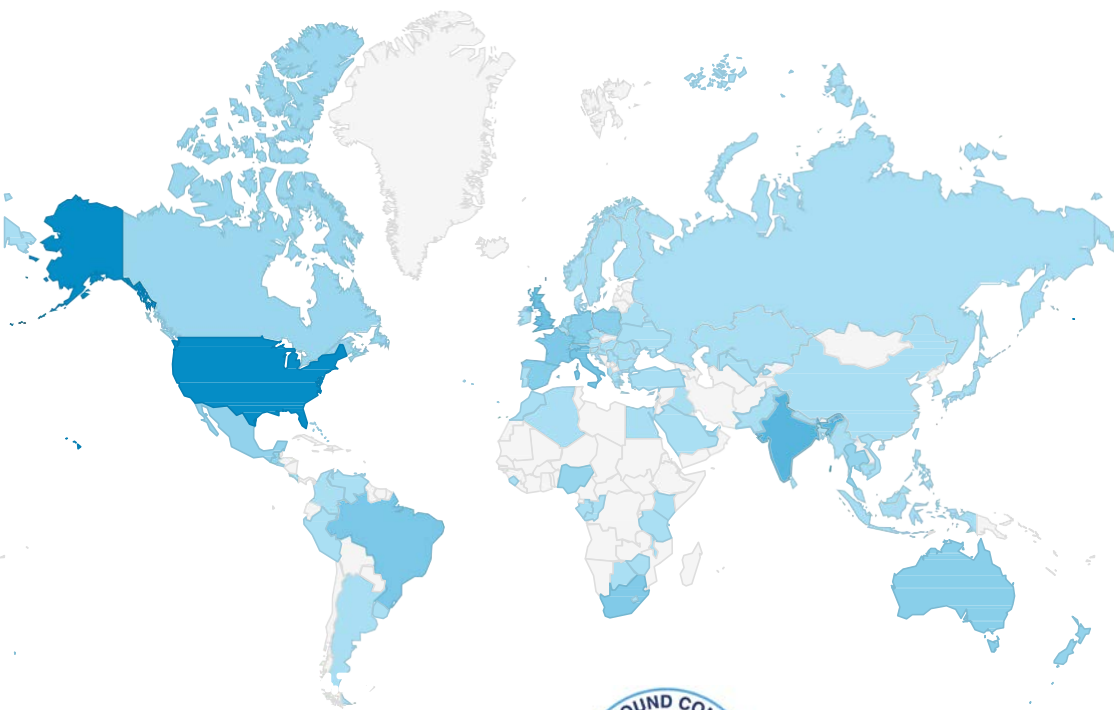
DATA from CHATS
+110 messages
exchanged

Data from the Devices: Location Settings (per city)



1.	Unknown	11.02%
2.	London	5.16%
3.	Paris	4.29%
4.	New York	3.53%
5.	Sao Paulo	3.27%
6.	Hong Kong	2.77%
7.	Sydney	2.71%
8.	Madrid	2.41%
9.	Chandigarh	2.30%
10.	Mexico City	2.29%
11.	Sandton	2.19%
12.	Warsaw	2.10%
13.	Lagos	1.95%
14.	Bangkok	1.91%
15.	Geneva	1.88%
16.	Berlin	1.79%
17.	Ashburn	1.71%
18.	Barcelona	1.70%
19.	Guatemala City	1.58%

Data from the Devices: Location Settings (per country)

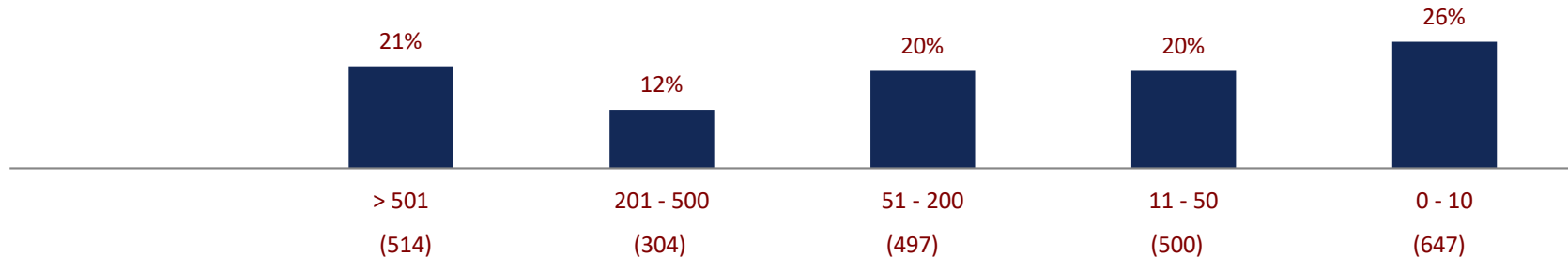


1.	United States	19.13%
2.	Singapore	8.43%
3.	United Kingdom	6.57%
4.	India	6.23%
5.	France	5.33%
6.	Hong Kong	4.79%
7.	South Africa	4.44%
8.	Brazil	4.43%
9.	Spain	4.26%
10.	Australia	3.47%
11.	Germany	3.33%
12.	Switzerland	3.26%
13.	Italy	3.16%
14.	Poland	2.65%
15.	Mexico	2.59%
16.	Netherlands	2.54%
17.	Nigeria	2.08%
18.	Thailand	1.91%
19.	New Zealand	1.85%

Q1. Delegate Information

Approximately how many times have you been involved in any dispute resolution proceedings (i.e., litigation, arbitration, conciliation and/or mediation)?

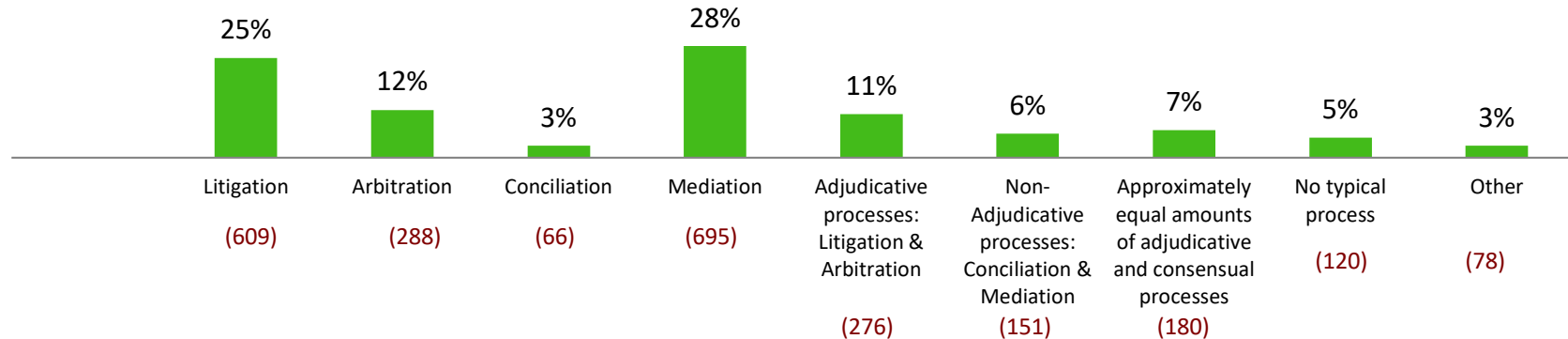
(2464 voters)



Q2. Delegate Information

In what kinds of dispute resolution processes have you most often been involved?

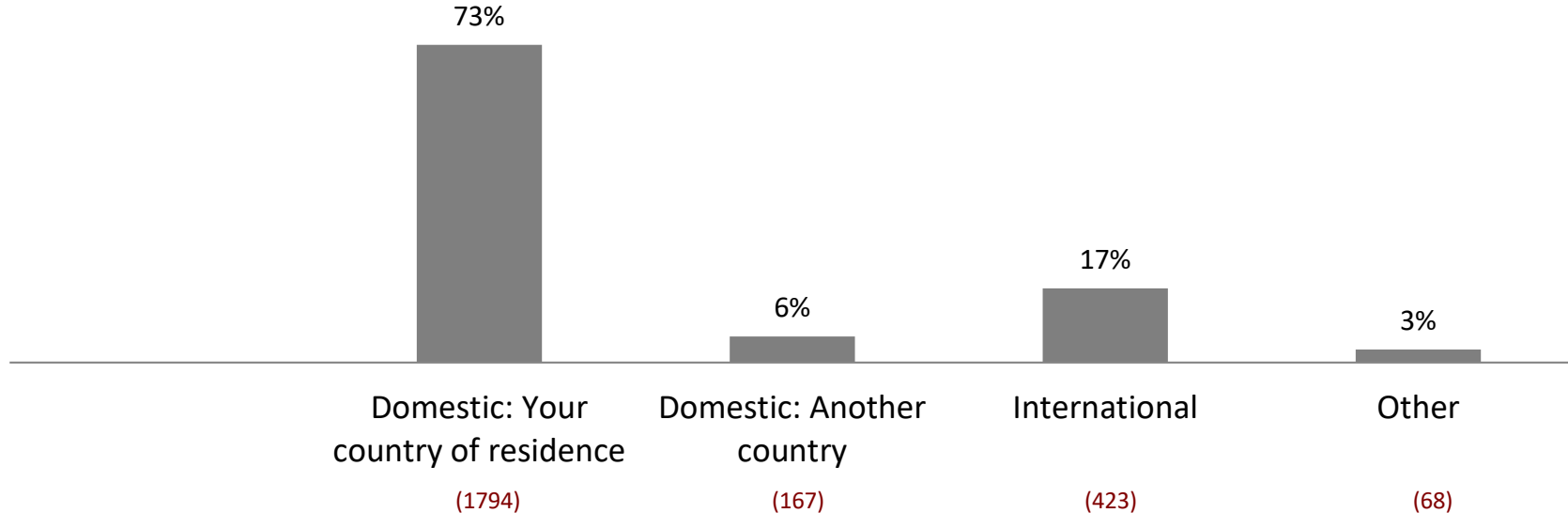
(2463 voters)



Q3. Delegate Information

Within which jurisdiction do you usually work? (If your work involves several of these jurisdictions, please select the one in which you are primarily involved, or select the one you wish your votes to be counted towards today).

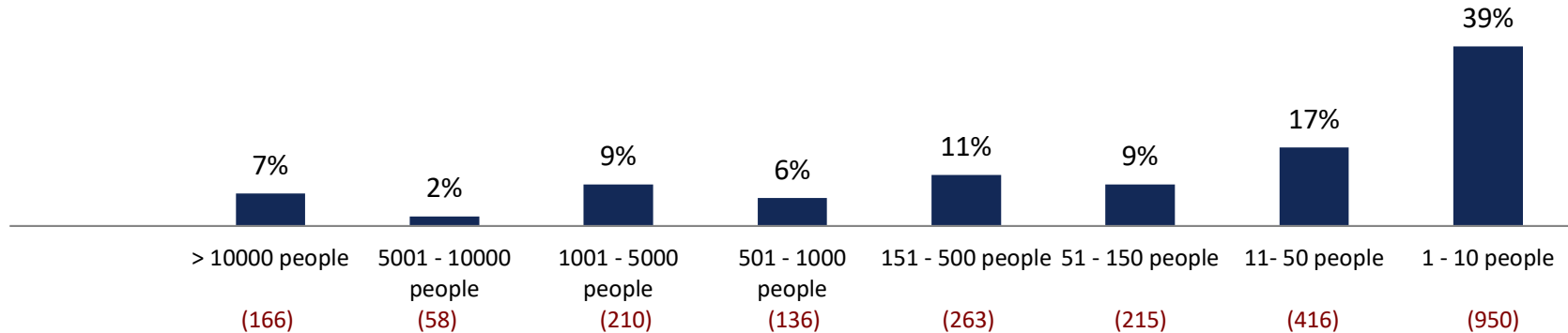
(2452 voters)



Q4. Delegate Information

How many people work in your organisation?

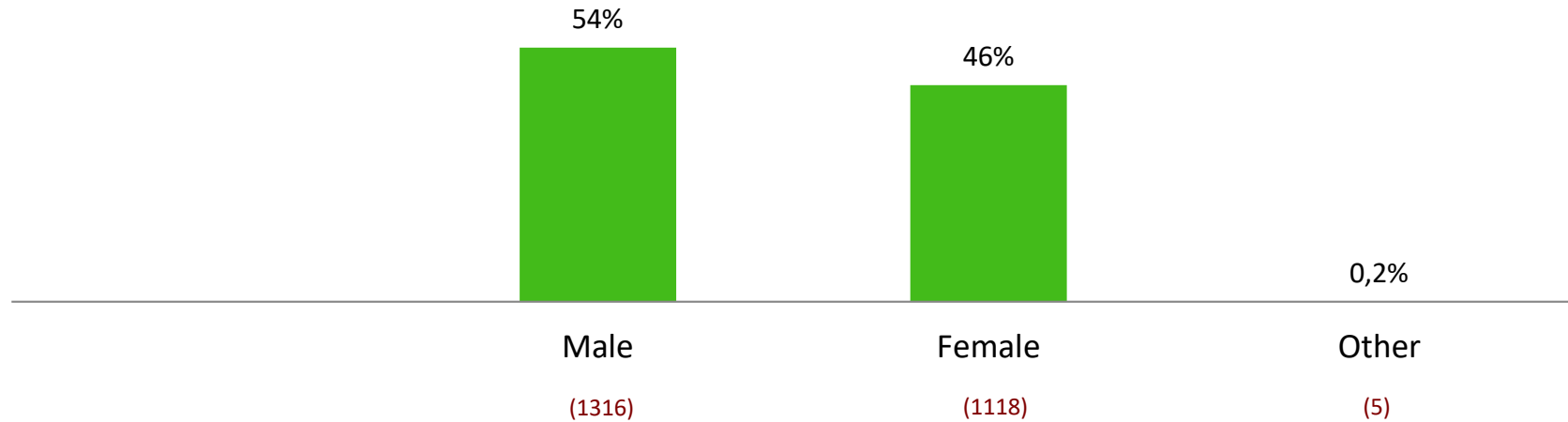
(2414 voters)



Q5. Delegate Information

Which is your gender?

(2439 voters)





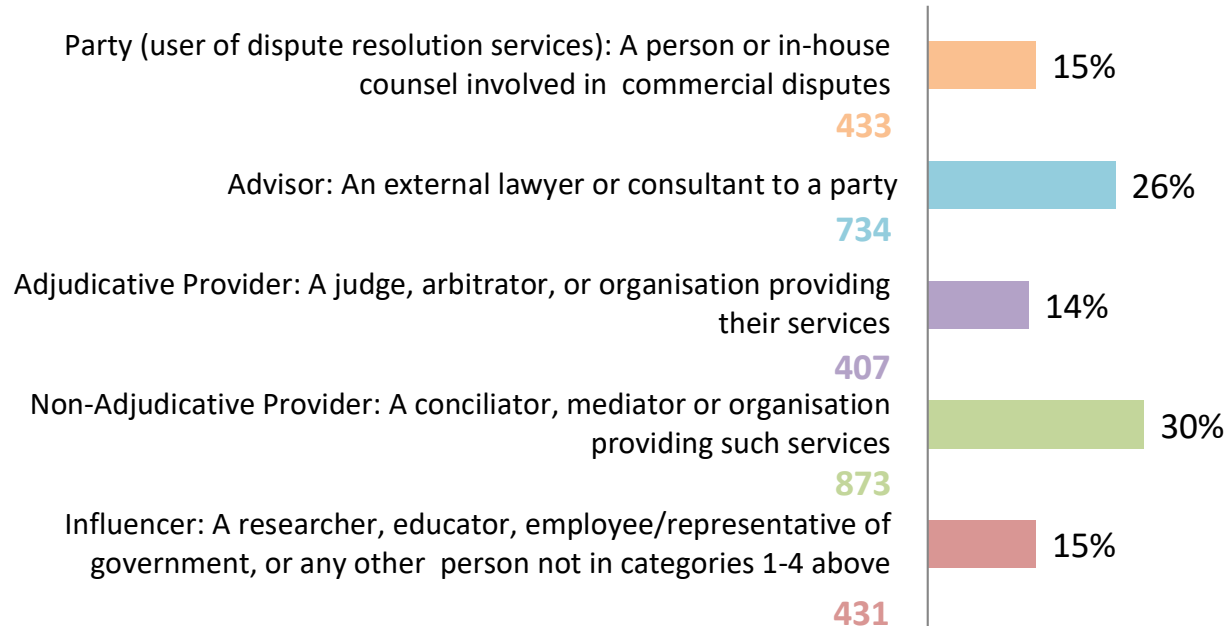
Session 1

Session 1 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).

(2878 voters)



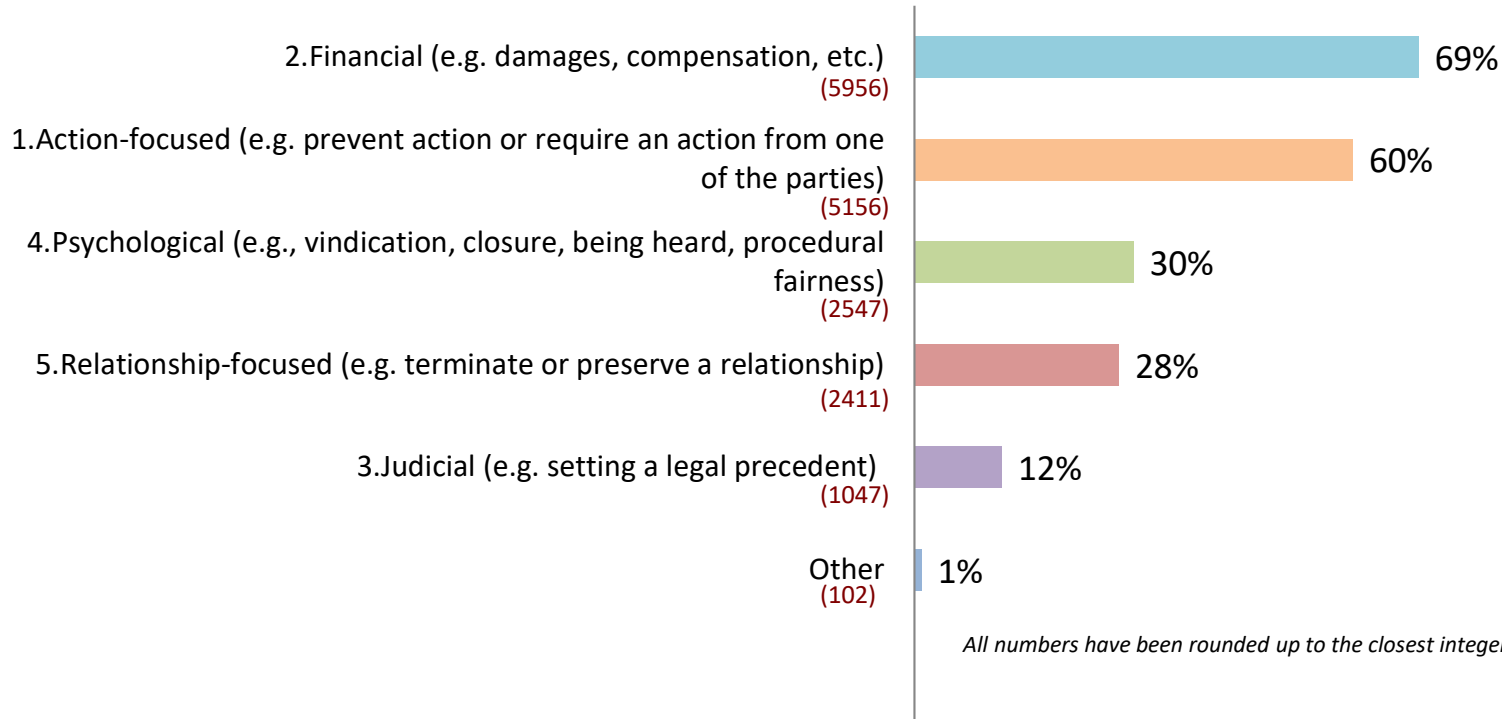
All numbers have been rounded up to the closest integers.

Session 1 Question 1: Global Results

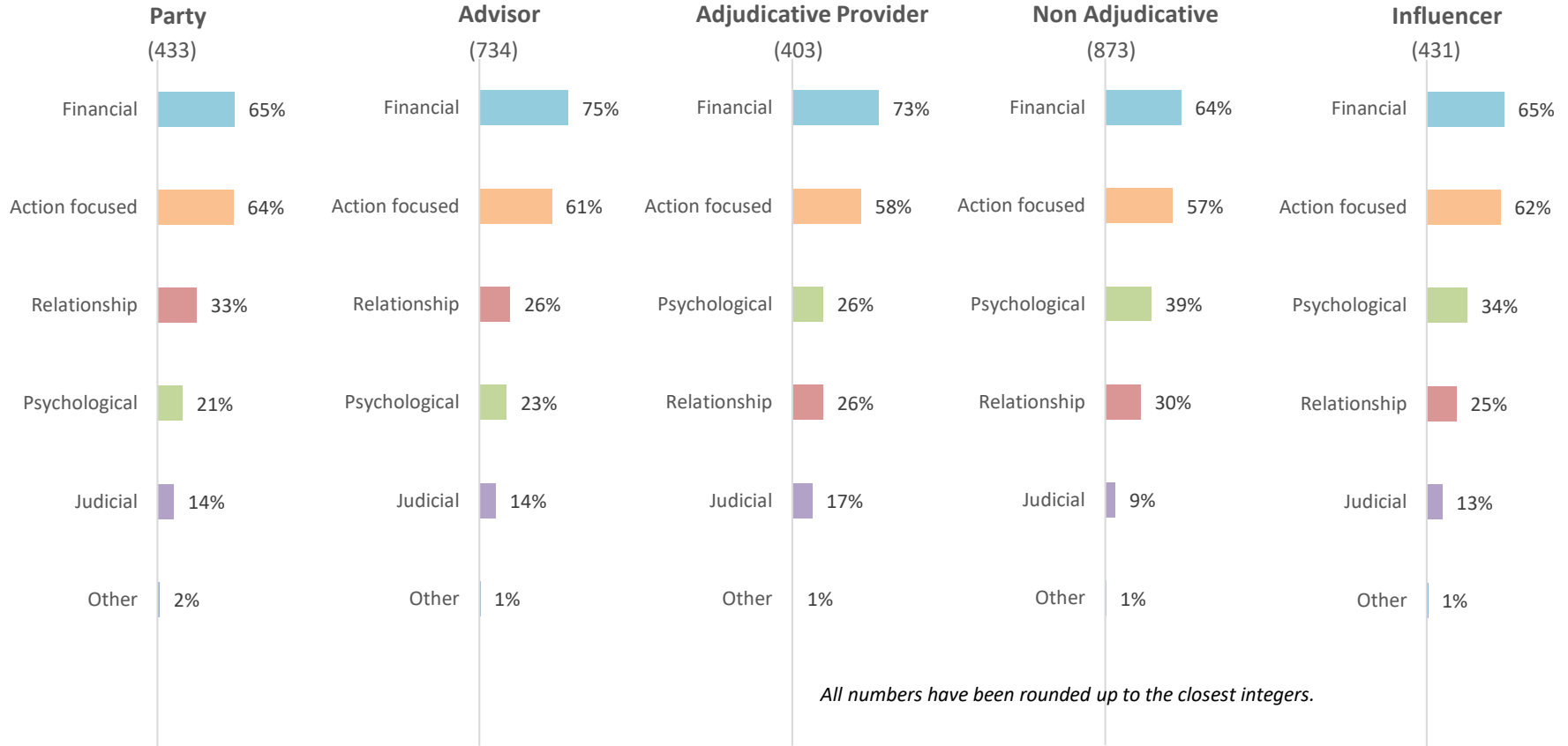
What outcomes do parties most often want before starting a process in commercial civil dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point).

(17219 points; 2874 voters; total possible points per answer = $3 \times 2874 = 8622$)



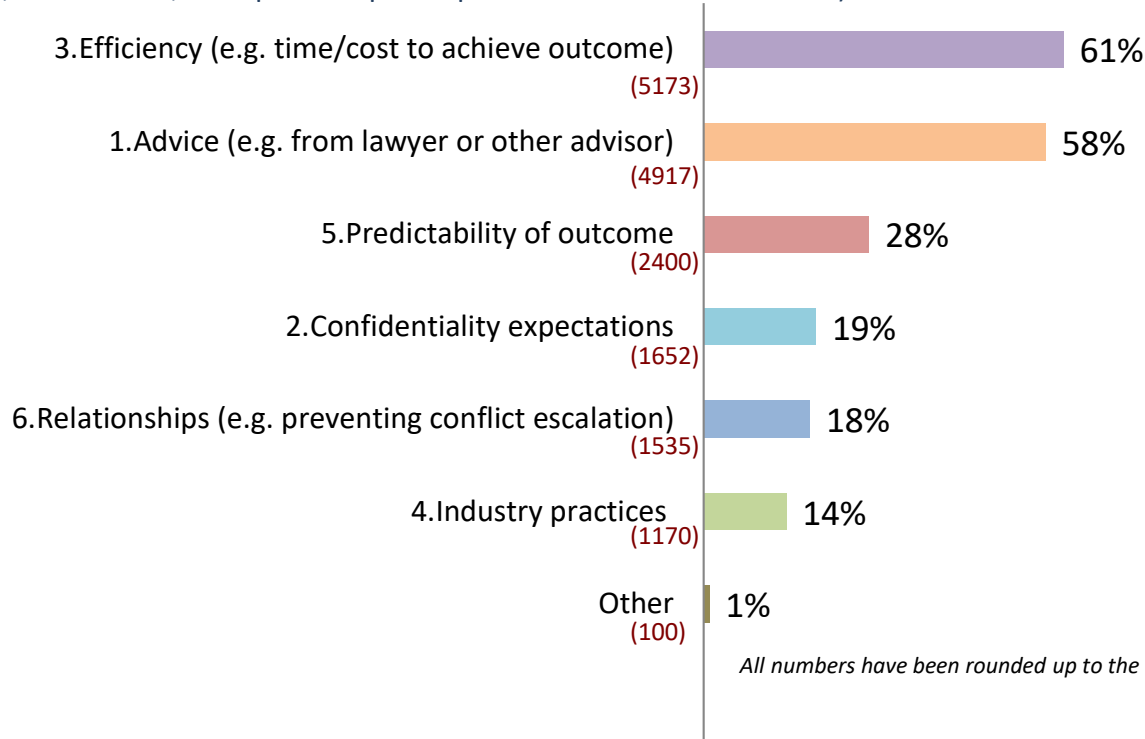
Session 1 Question 1: Cross-Sorted Results (2874 voters)



Session 1 Question 2: Global Results

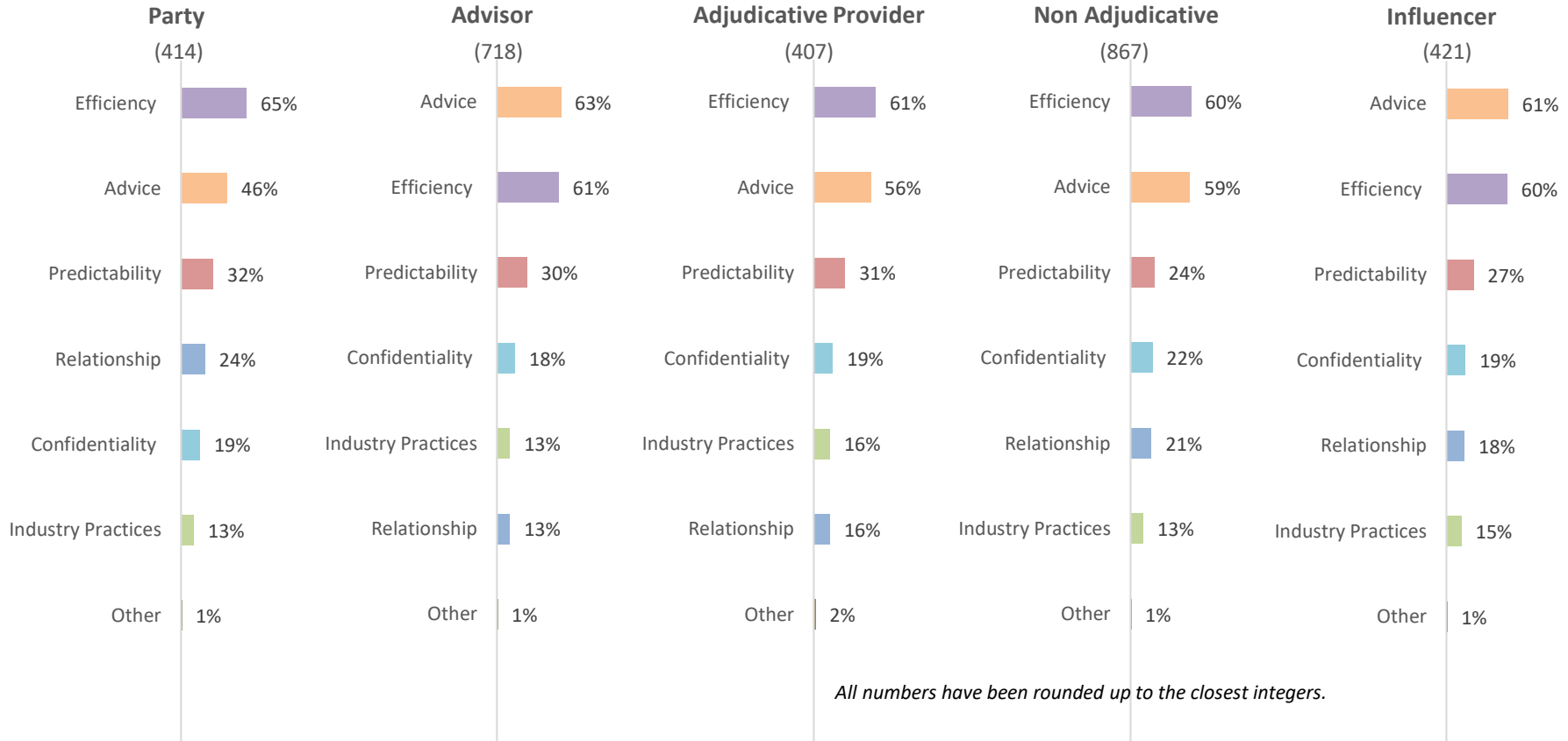
When parties involved in commercial disputes are choosing the type(s) of dispute resolution process(es) to use, which of the following has the most influence?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
 (16947 points; 2827 voters; total possible points per answer = $3 \times 2827 = 8481$)



All numbers have been rounded up to the closest integers.

Session 1 Question 2: Cross-Sorted Results (2827 voters)

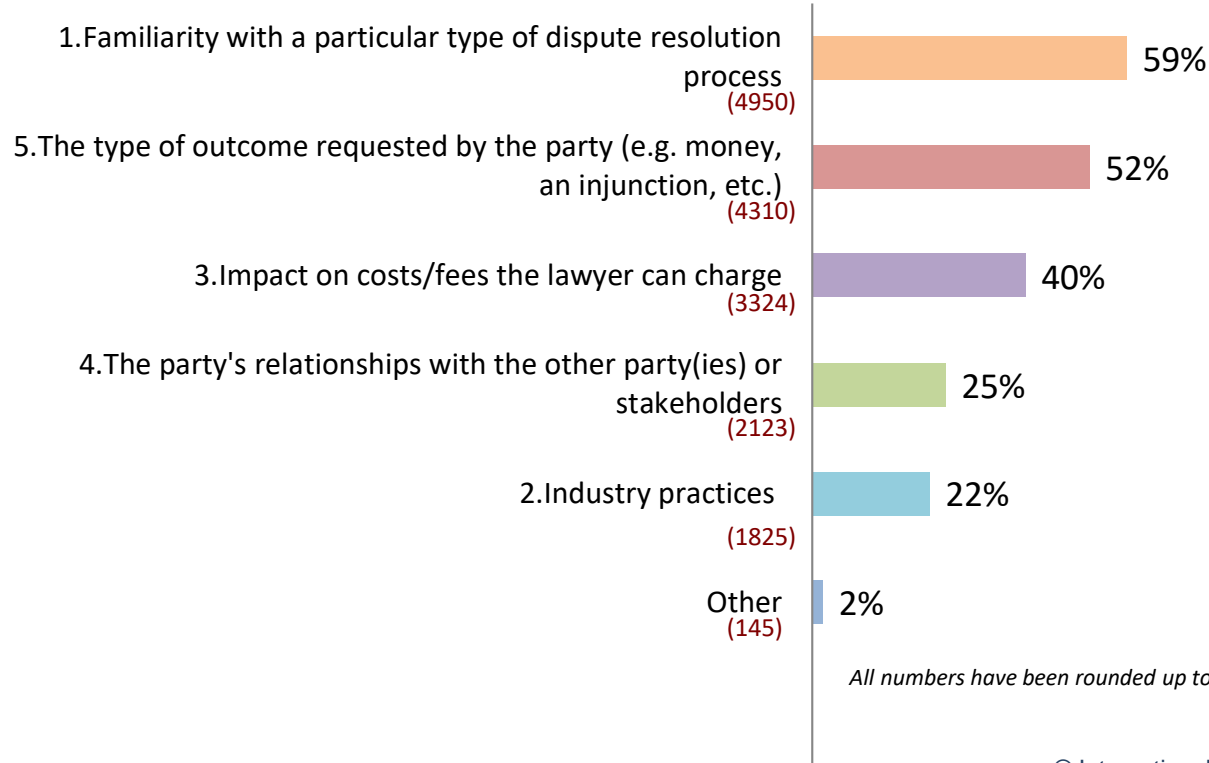


Session 1 Question 3: Global Results

When lawyers (whether in-house or external) make recommendations to parties about procedural options for resolving commercial dispute, which of the following has the most influence?

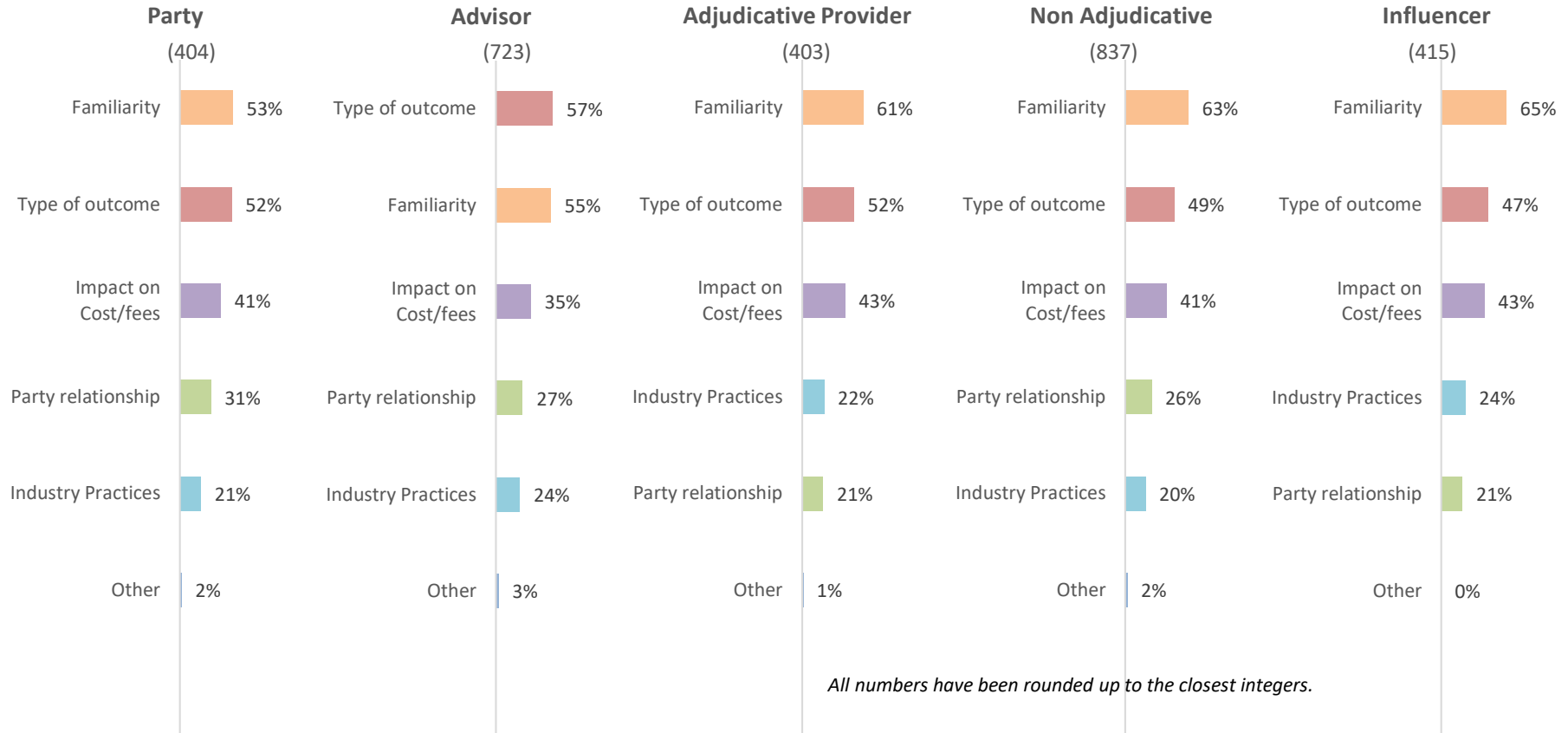
(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point)

(16677 points; 2782 voters; total possible points per answer = $3 \times 2782 = 8346$)



All numbers have been rounded up to the closest integers.

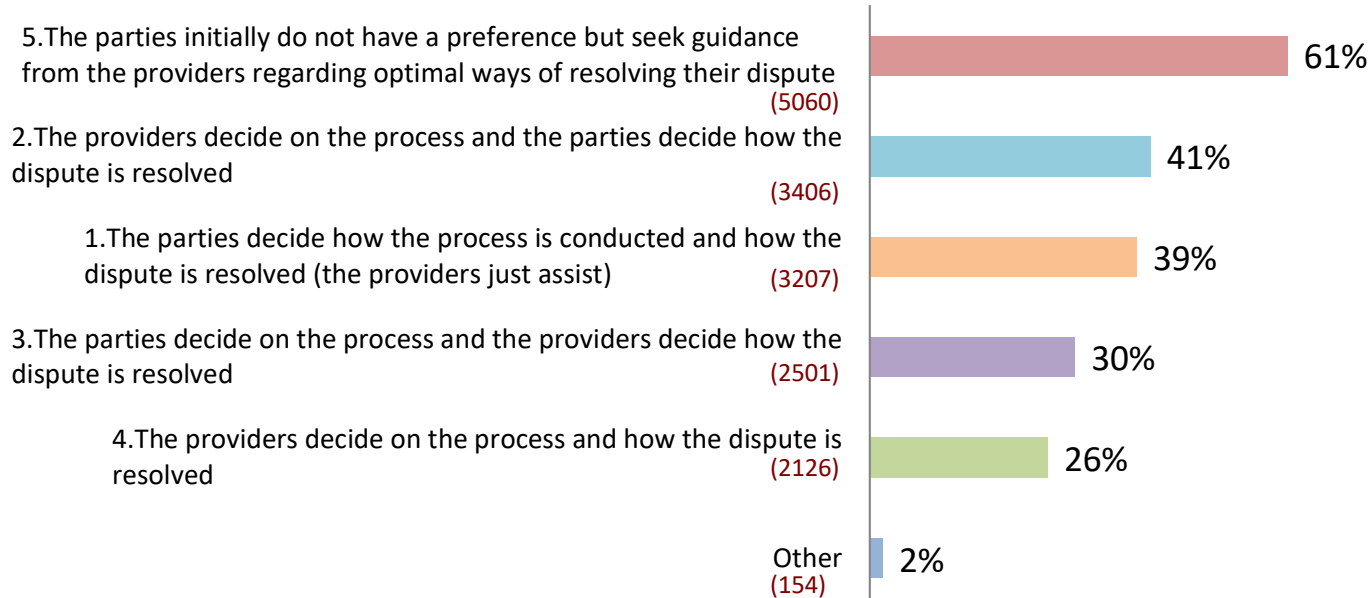
Session 1 Question 3: Cross-Sorted Results (2782 voters)



Session 1 Question 4: Global Results

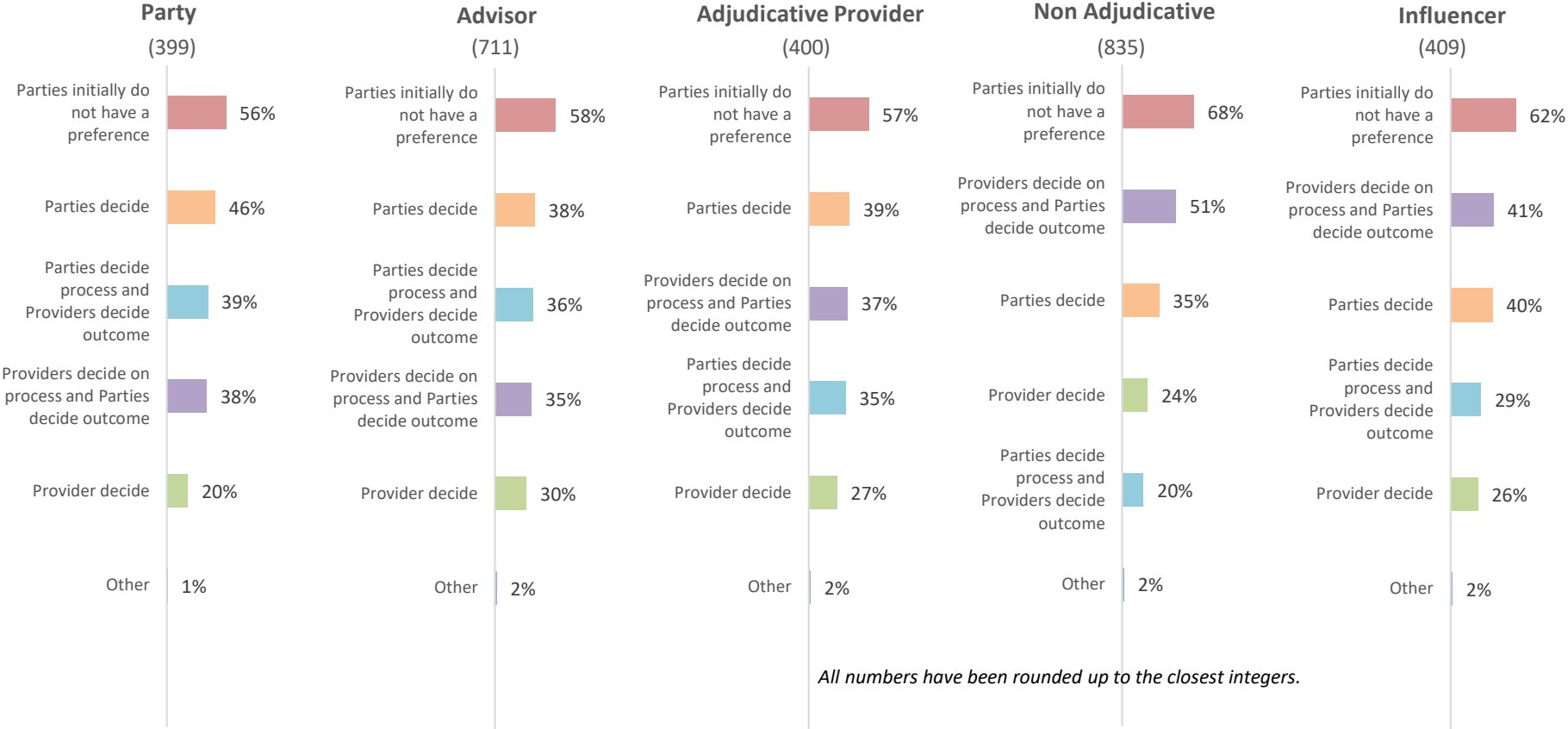
What role do parties involved in commercial disputes want providers to take in the dispute resolution processes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
 (16454 points; 2754 voters; total possible points per answer = 3 x 2754 = 8262)



All numbers have been rounded up to the closest integers.

Session 1 Question 4: Cross-Sorted Results (2754 voters)



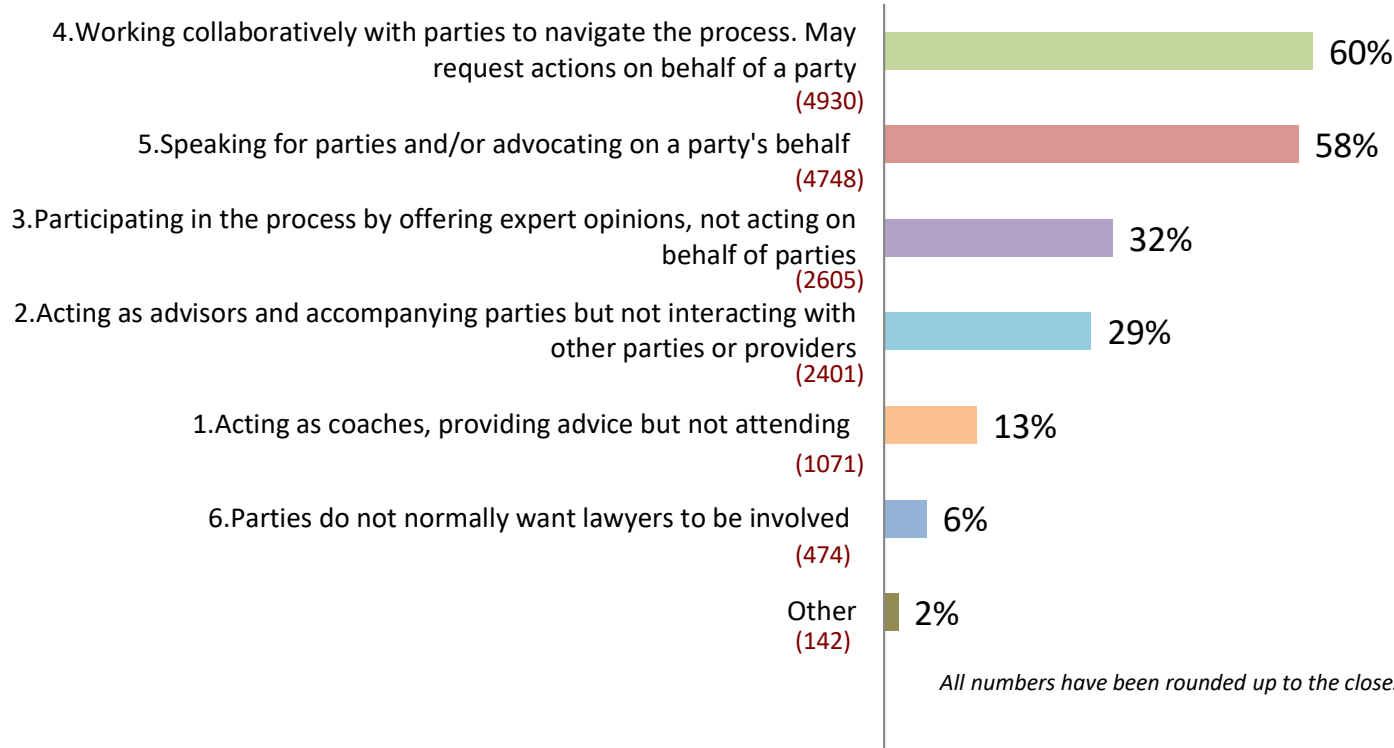
All numbers have been rounded up to the closest integers.

Session 1 Question 5: Global Results



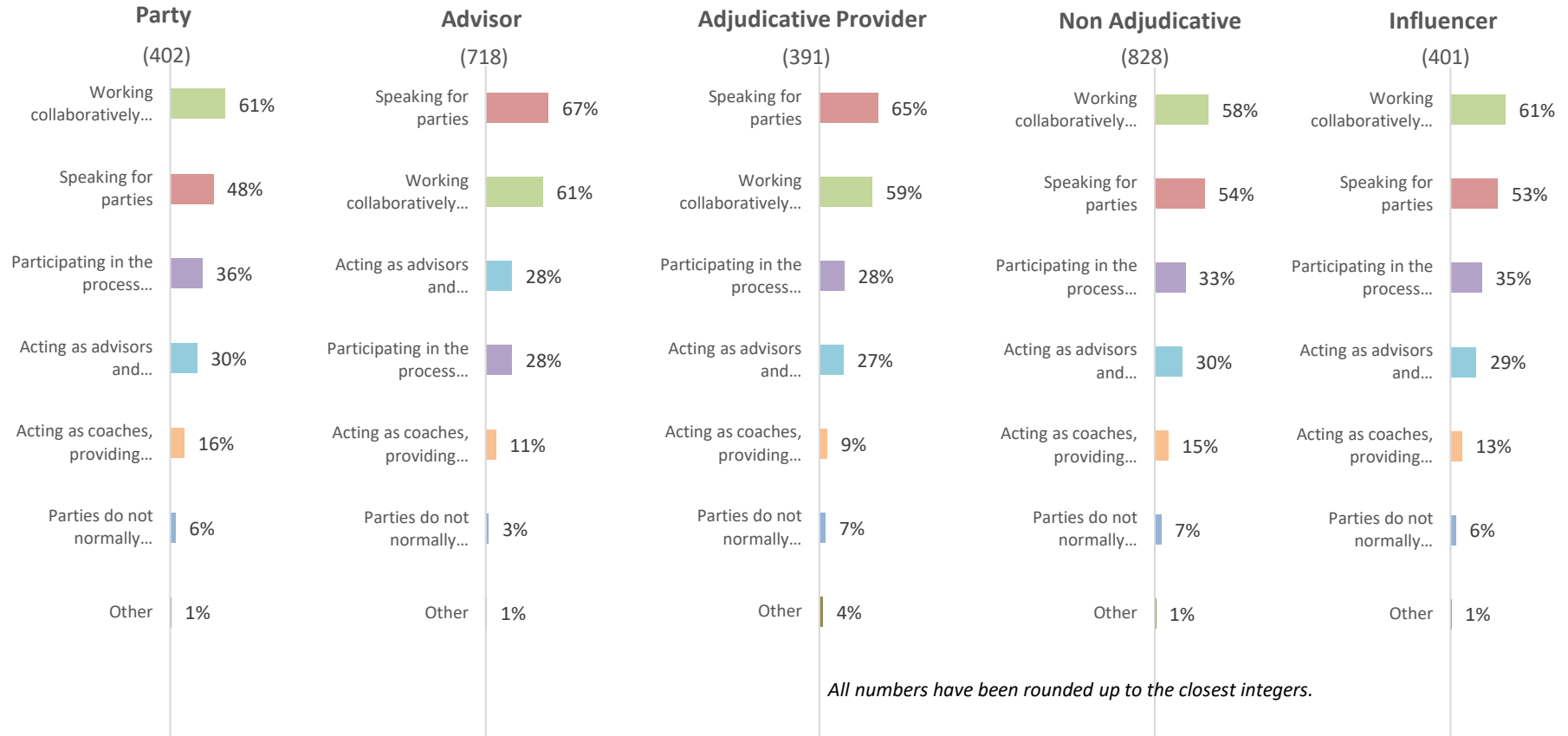
What role do parties involved in commercial disputes typically want lawyers (i.e., in-house or external counsel) to take in the dispute resolution processes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
(16371 points; 2740 voters; total possible points per answer = 3 x 2740 = 8220)



All numbers have been rounded up to the closest integers.

Session 1 Question 5: Cross-Sorted Results (2740 voters)



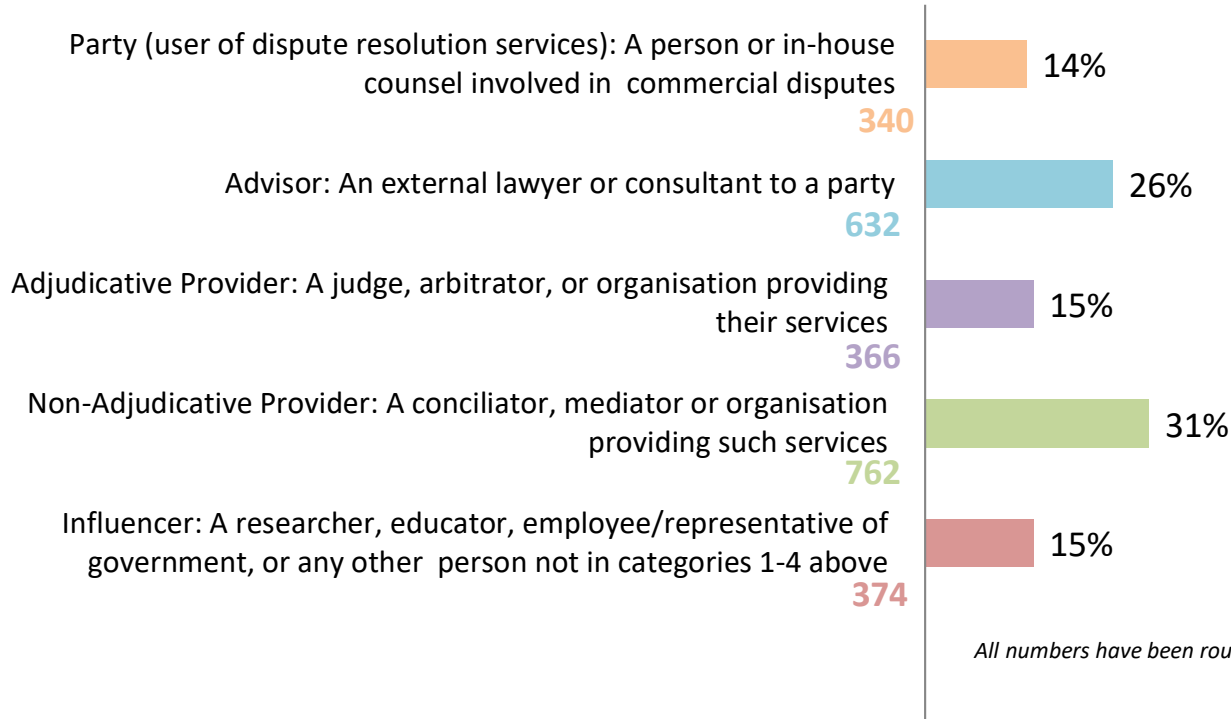


Session 2

Session 2 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).
(2474 voters)



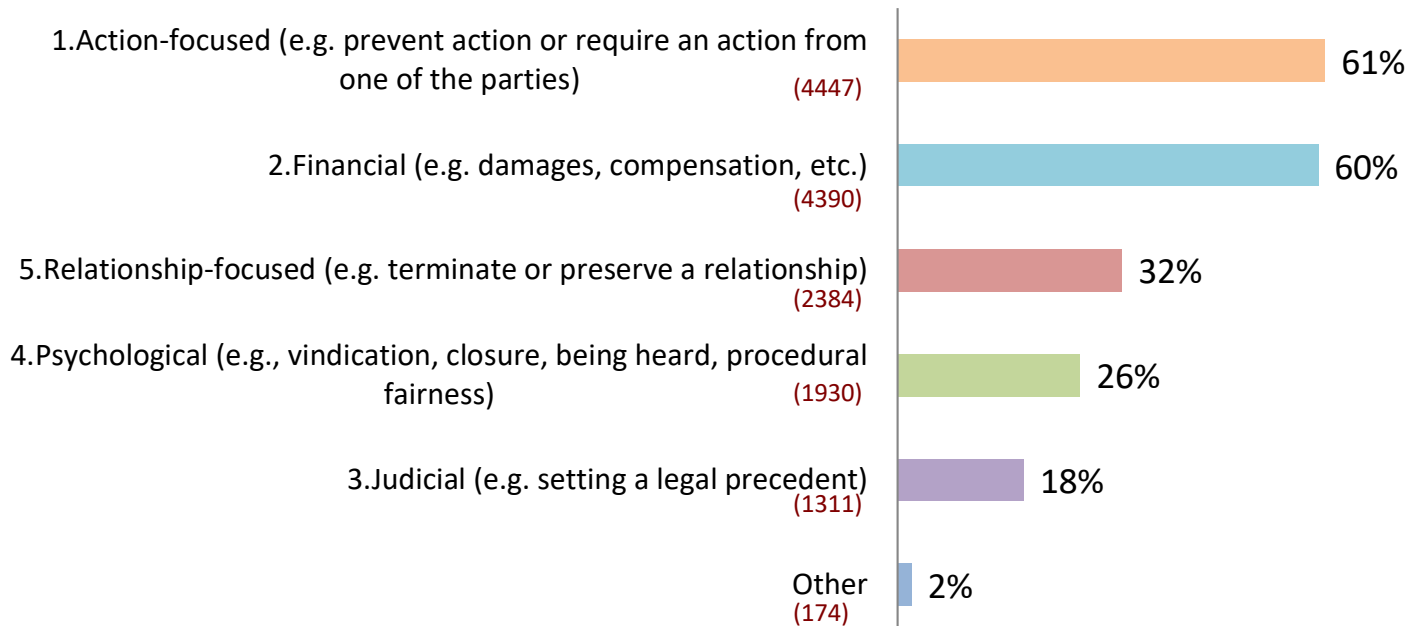
All numbers have been rounded up to the closest integers.

Session 2 Question 1: Global Results

What outcomes do providers tend to prioritise in commercial dispute resolution?

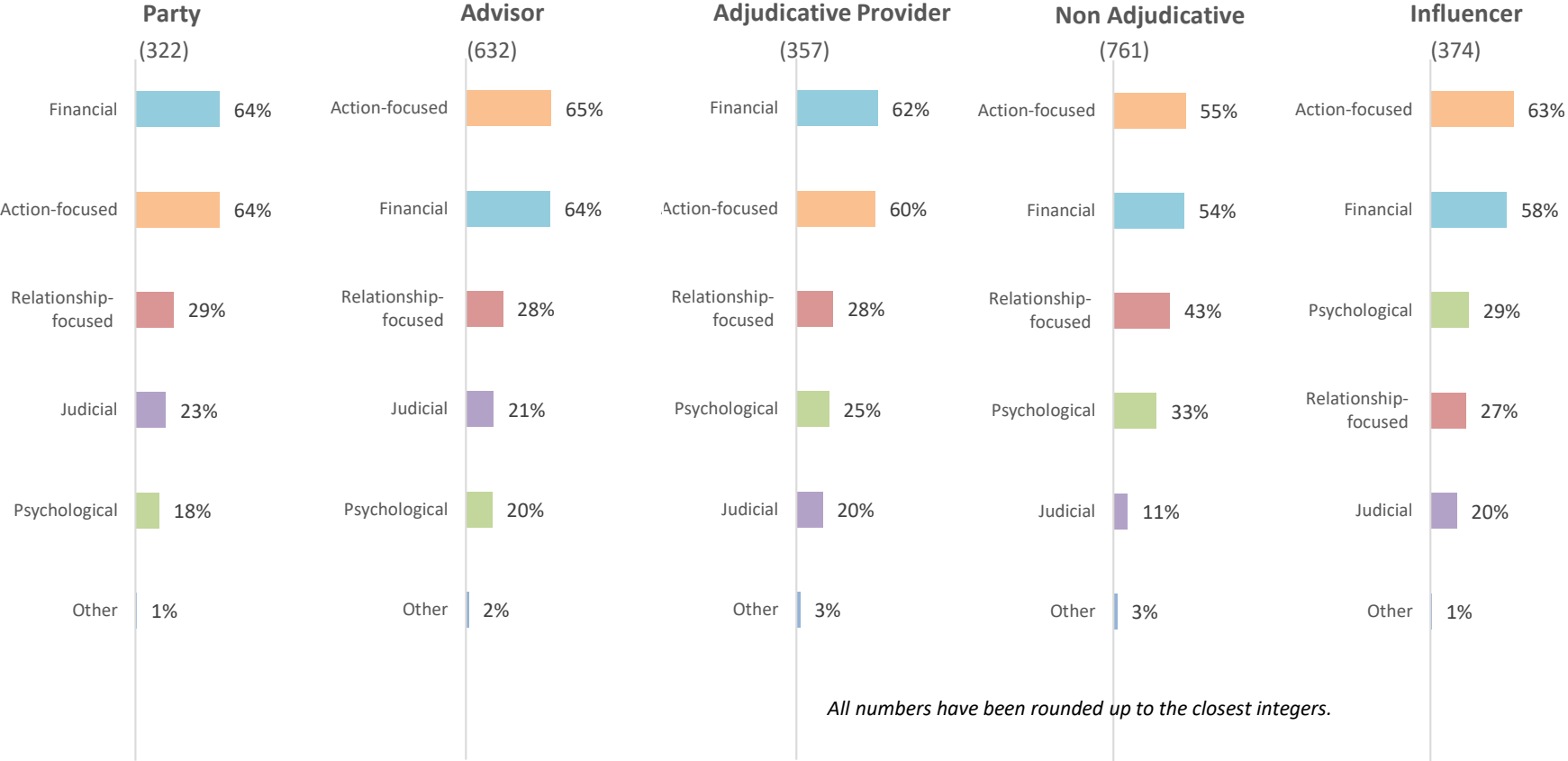
(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(14636 points; 2446 voters; total possible points per answer = 3 x 2446 = 7338)



All numbers have been rounded up to the closest integers.

Session 2 Question 1: Cross-Sorted Results (2446 voters)



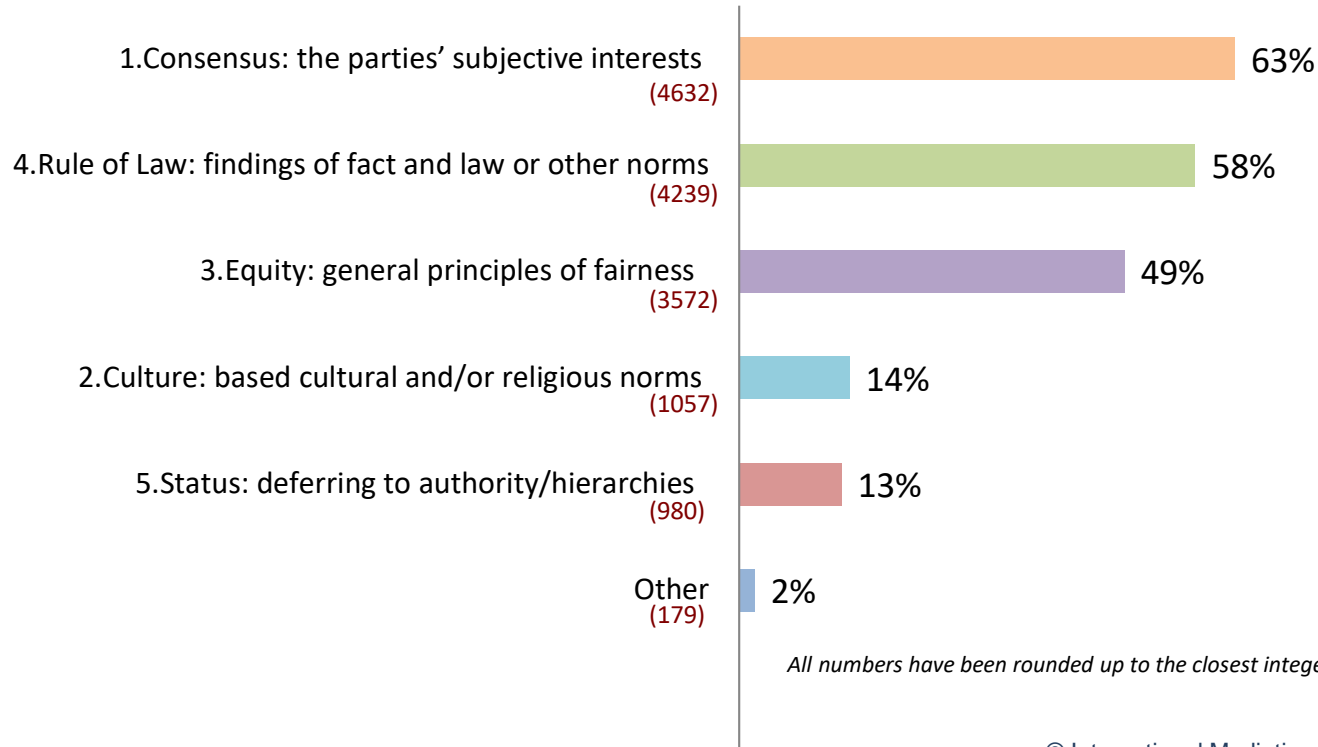
All numbers have been rounded up to the closest integers.

Session 2 Question 2: Global Results

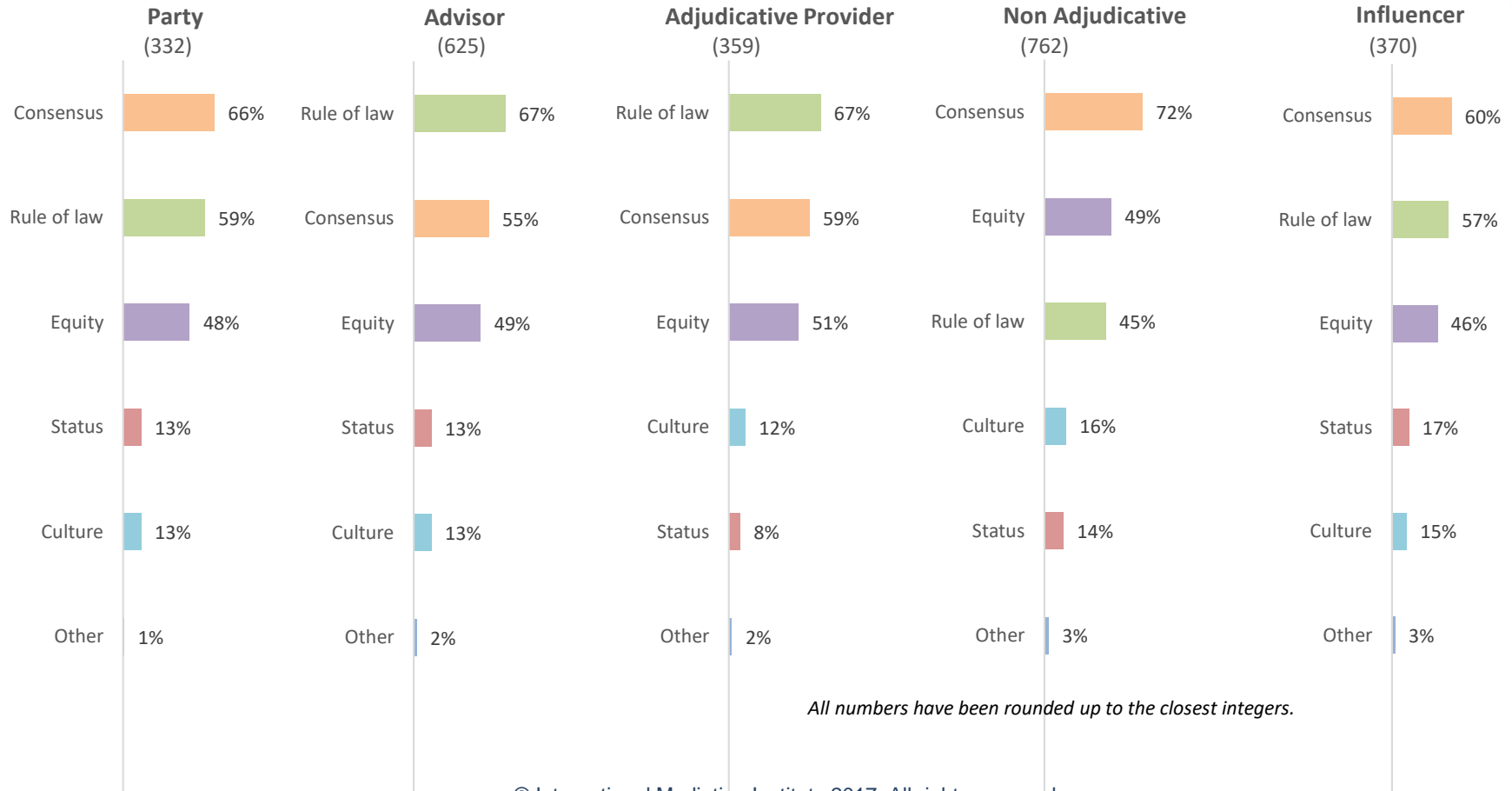
The outcome of a commercial dispute is determined primarily by which of the following?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(14659 points; 2448 voters; total possible points per answer = 3 x 2448 = 7344)



Session 2 Question 2: Cross-Sorted Results (2448 voters)

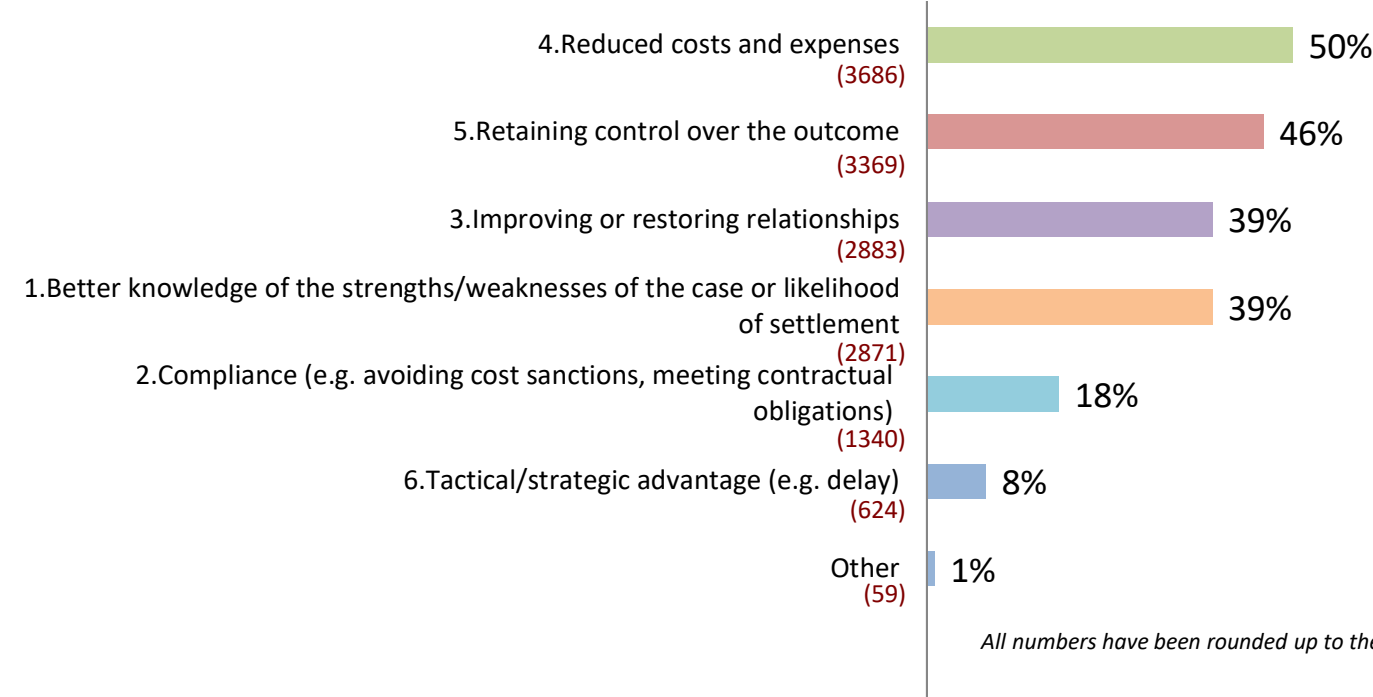


All numbers have been rounded up to the closest integers.

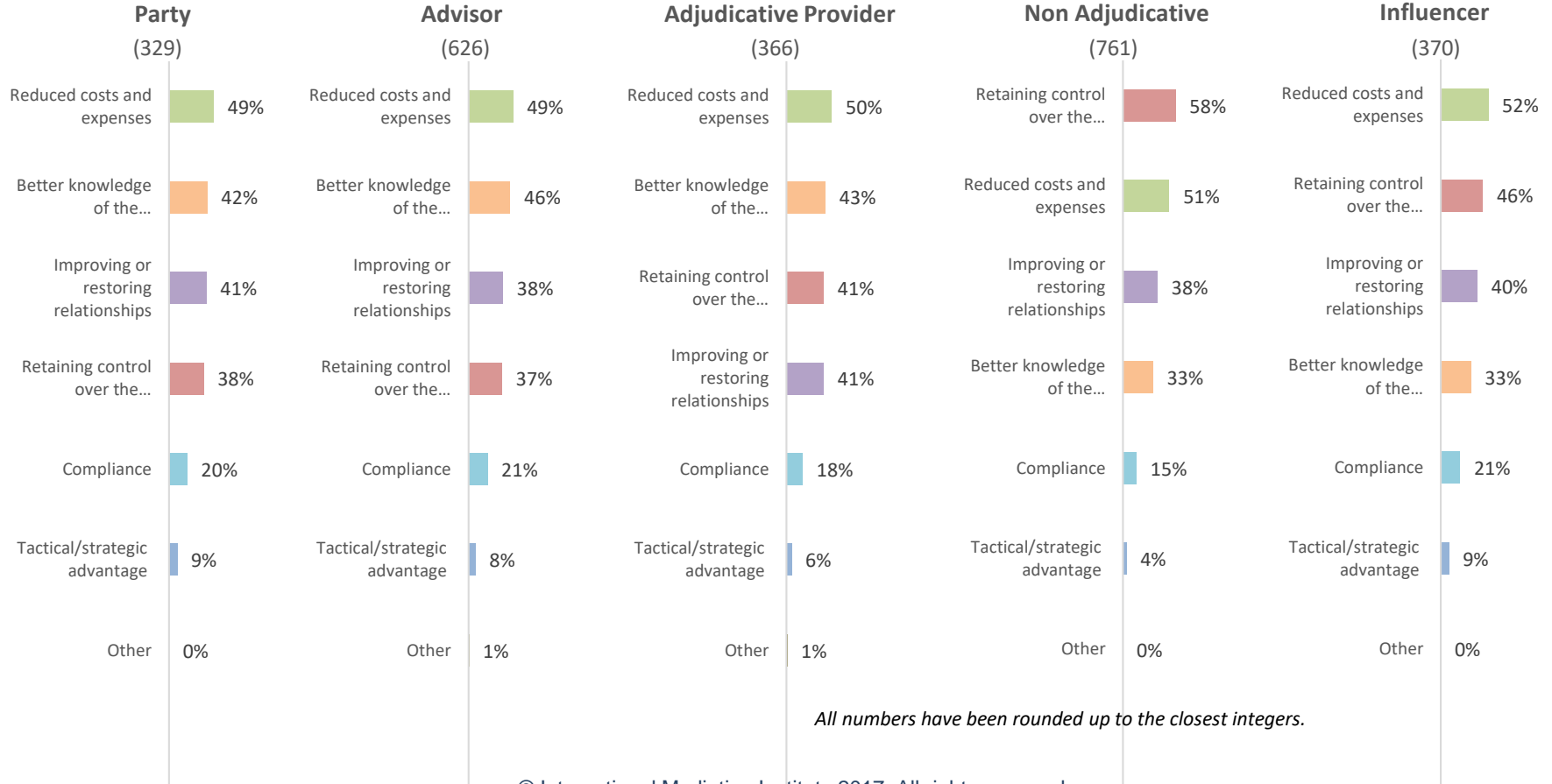
Session 2 Question 3: Global Results

In commercial disputes, what is achieved by participating in a non-adjudicative process (mediation or conciliation) (whether voluntary or involuntary - e.g. court ordered)?

(Please rank your 3 preferred answers in order of priority: ‘1st choice’= 3 points, ‘2nd choice’= 2 points, ‘3rd choice’ = 1 point)
 (14832 points; 2452 voters; total possible points per answer = 3 x 2452 = 7356)



Session 2 Question 3: Cross-Sorted Results (2452 voters)

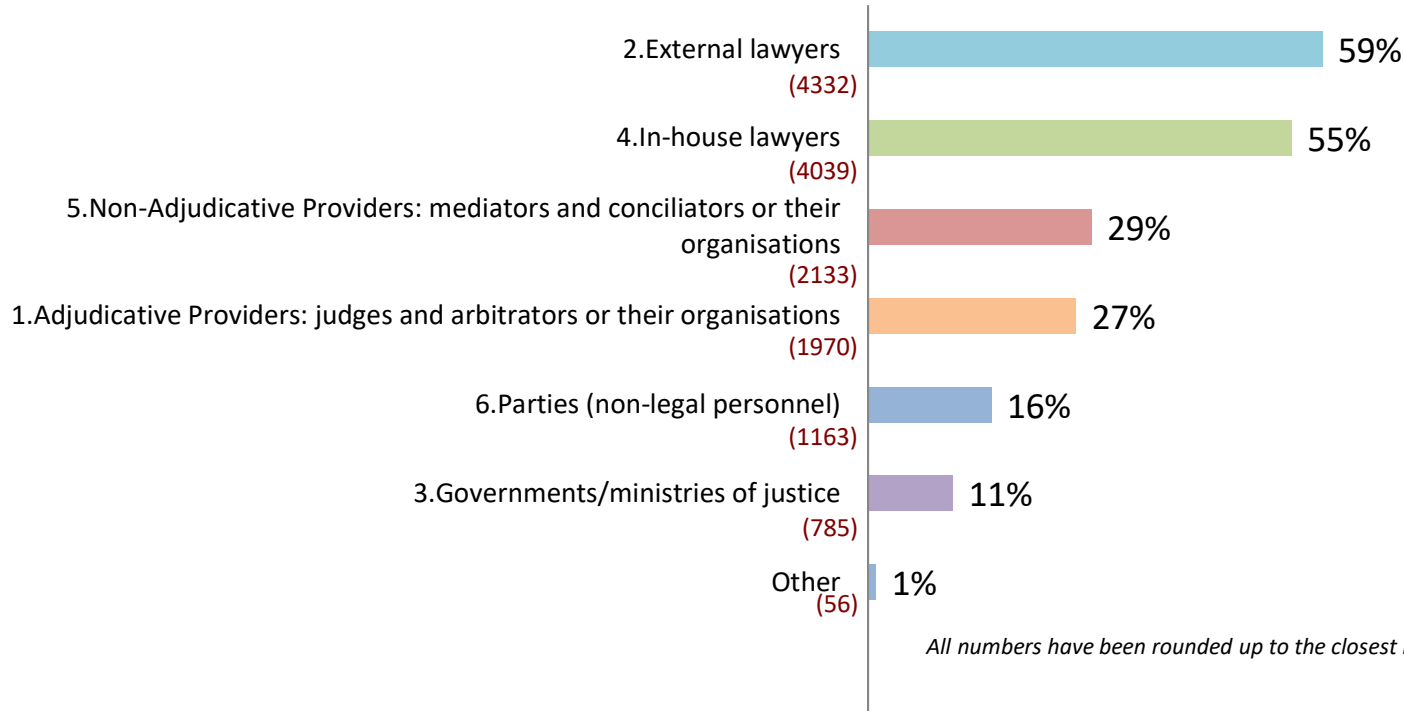


All numbers have been rounded up to the closest integers.

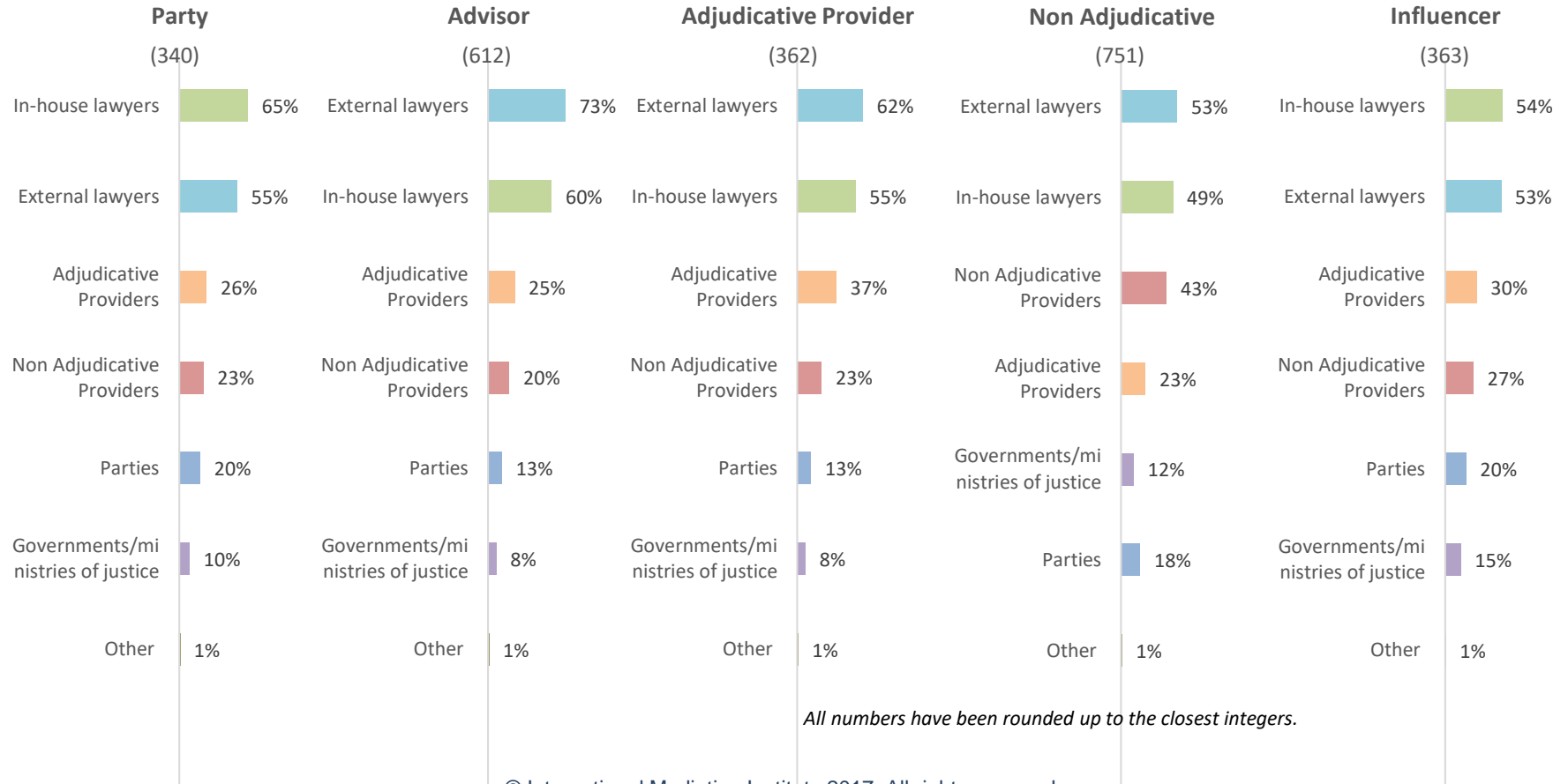
Session 2 Question 4: Global Results

Who is primarily responsible for ensuring parties involved in commercial disputes understand their process options, and the possible consequences of each process before deciding which one to use?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
(14478 points; 2428 voters; total possible points per answer = 3 x 2428 = 8262)



Session 2 Question 4: Cross-Sorted Results (2428 voters)

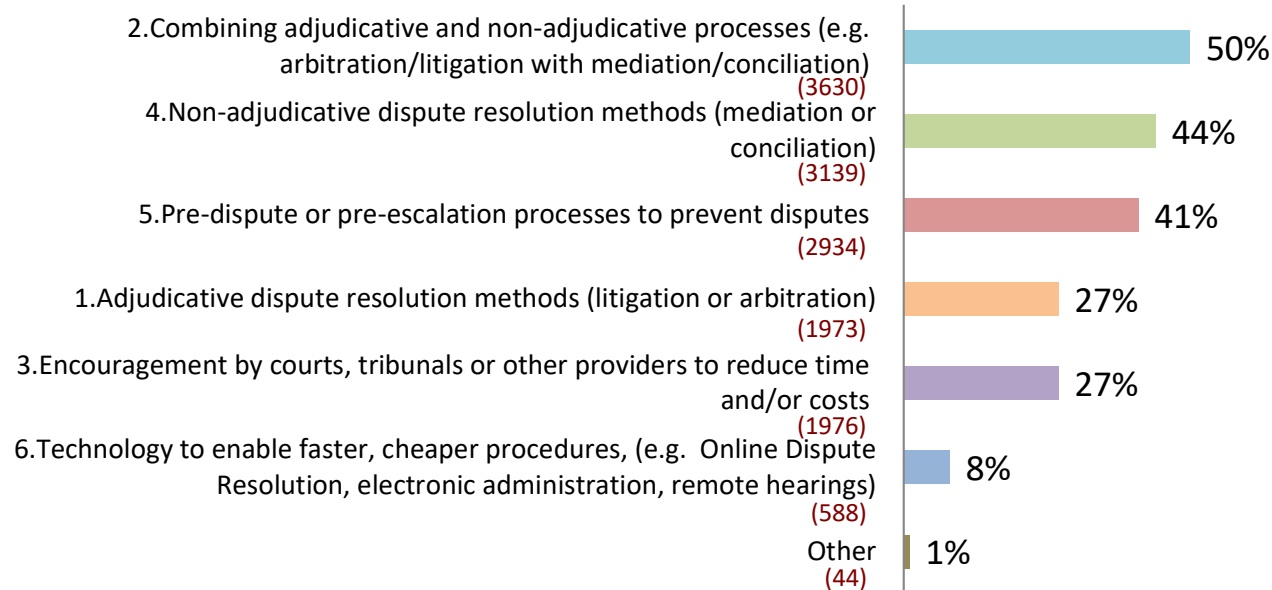


Session 2 Question 5: Global Results

Currently, the most effective commercial dispute resolution processes usually involve which of the following?

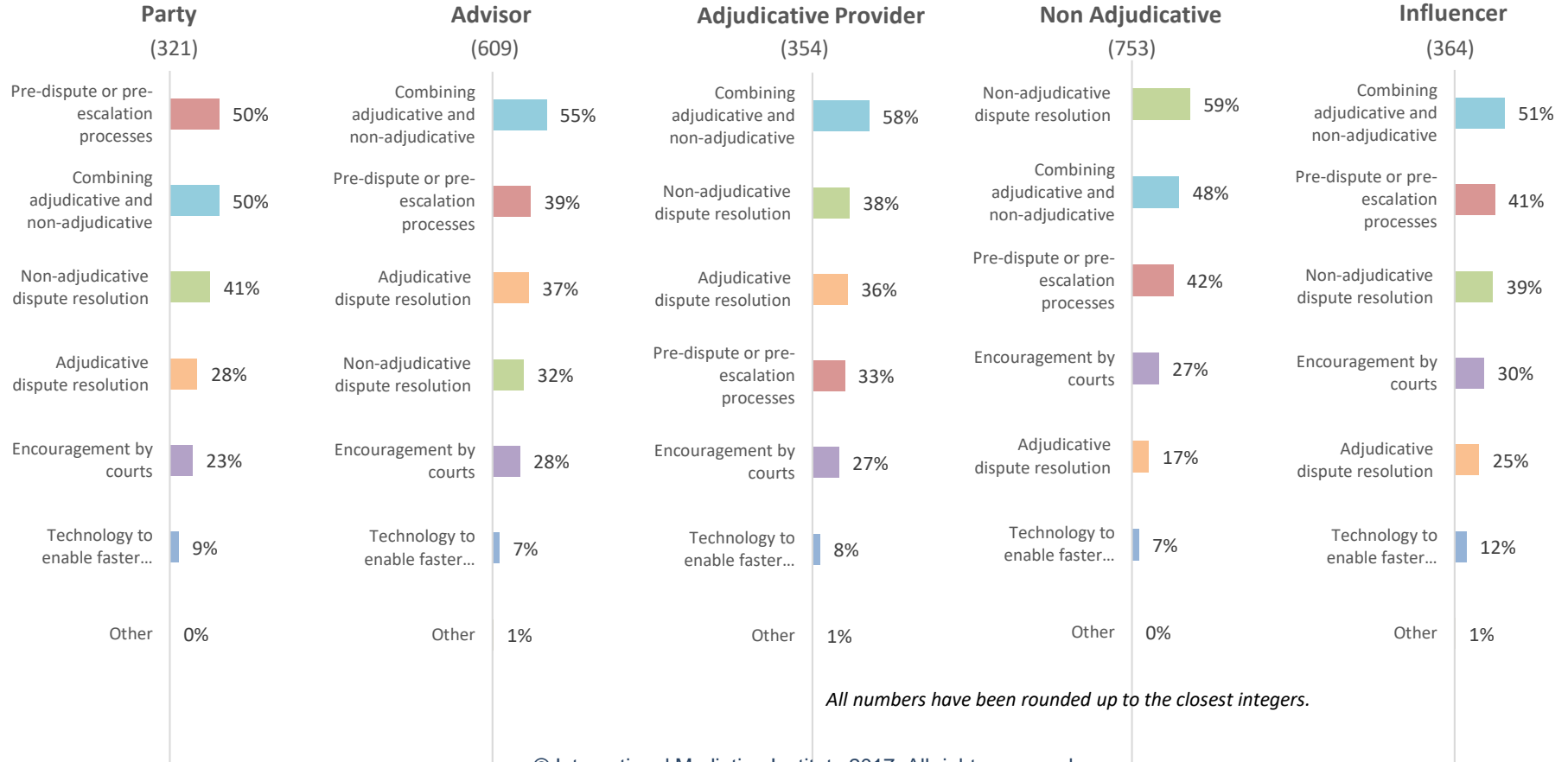
(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point)

(14002 points; 2401 voters; total possible points per answer = 3 x 2401 = 7203)



All numbers have been rounded up to the closest integers.

Session 2 Question 5: Cross-Sorted Results (2401 voters)



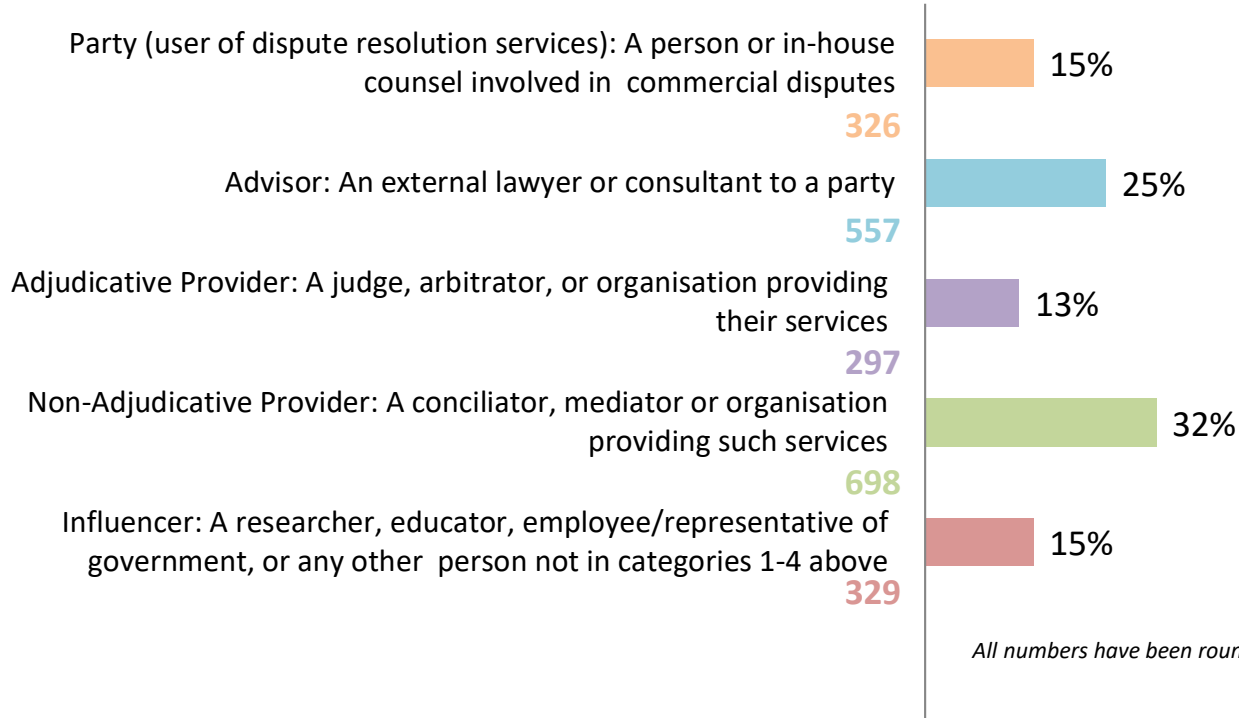


Session 3

Session 3 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).
(2207 voters)



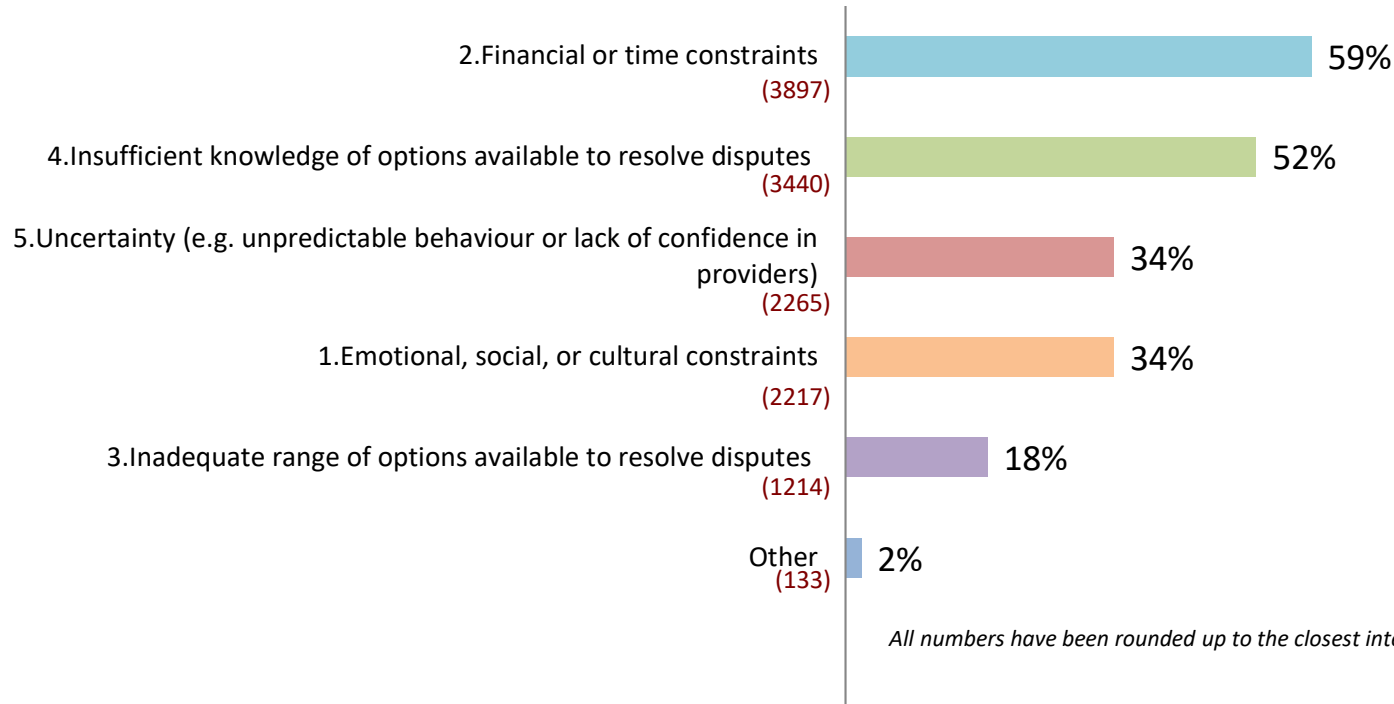
All numbers have been rounded up to the closest integers.

Session 3 Question 1: Global Results

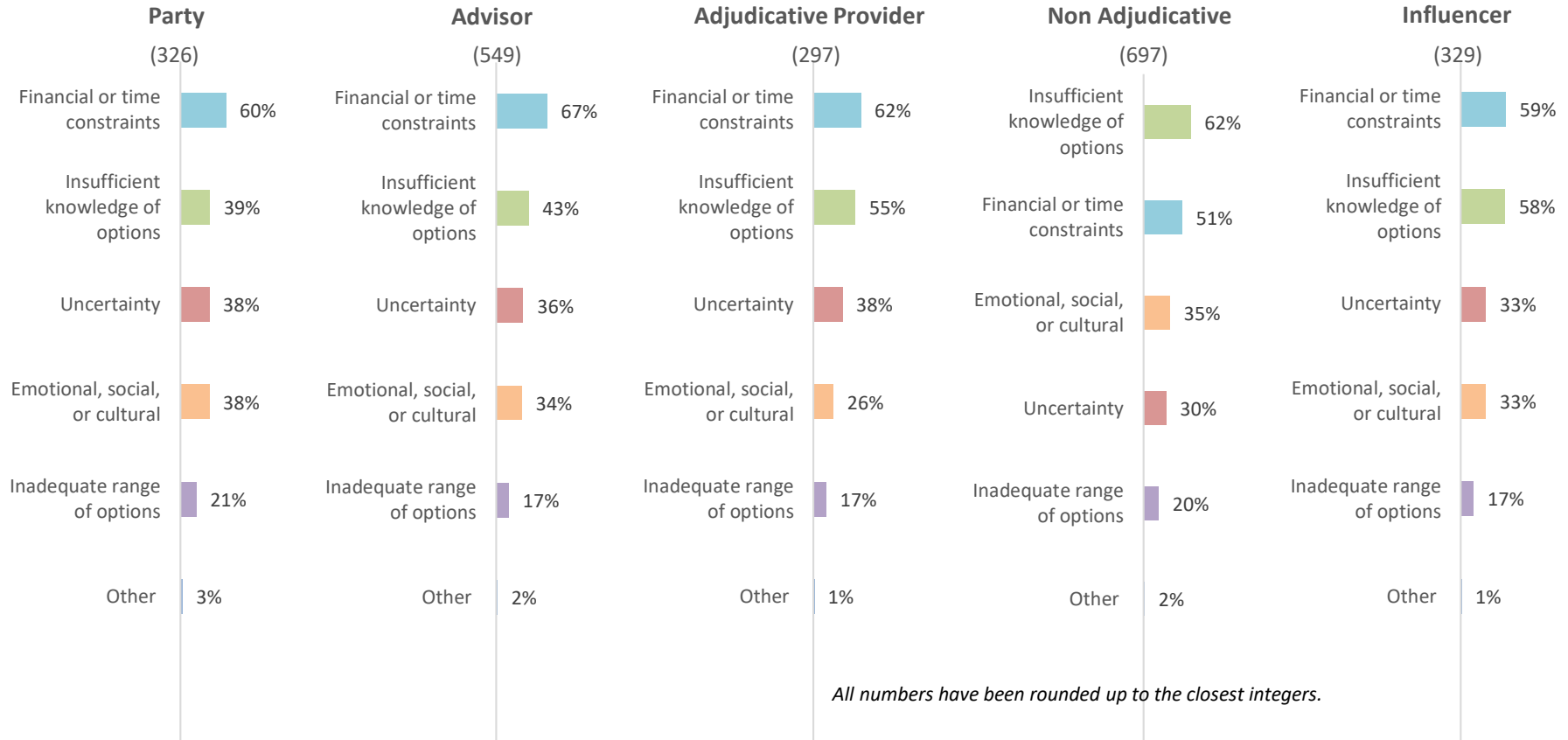
What are the main obstacles or challenges parties face when seeking to resolve commercial disputes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(13166 points; 2198 voters; total possible points per answer = 3 x 2198 = 6594)



Session 3 Question 1: Cross-Sorted Results (2198 voters)

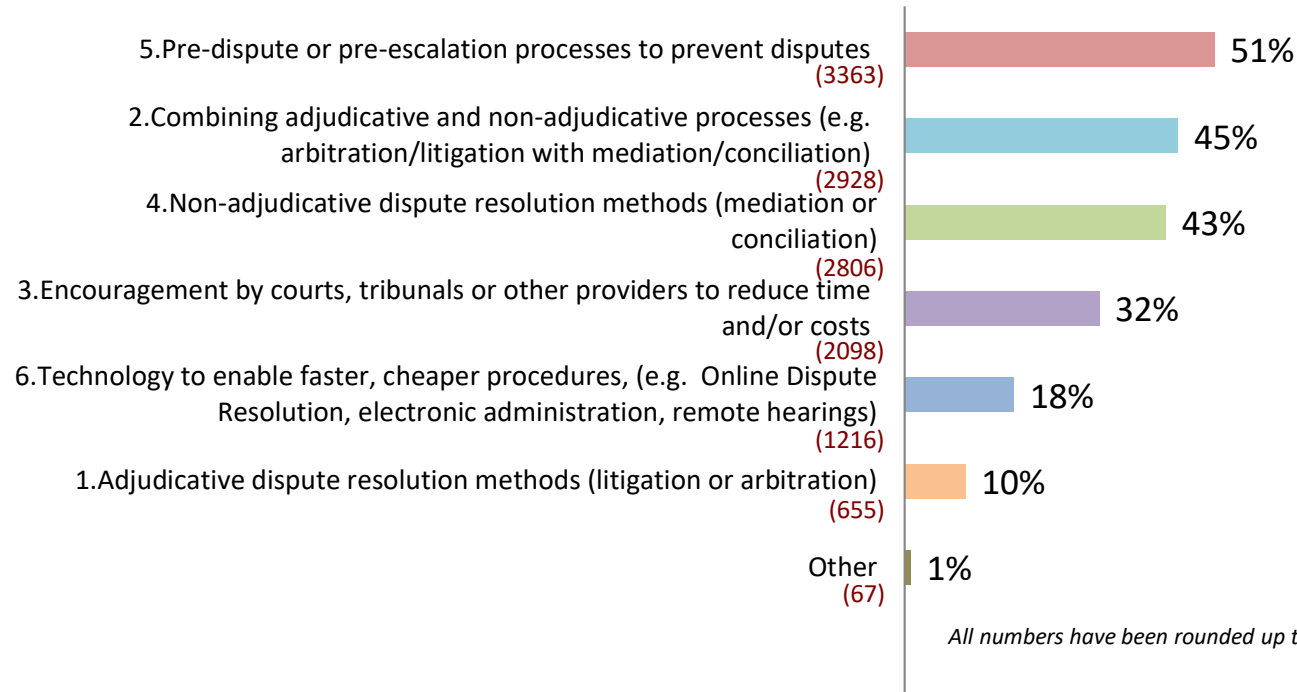


Session 3 Question 2: Global Results

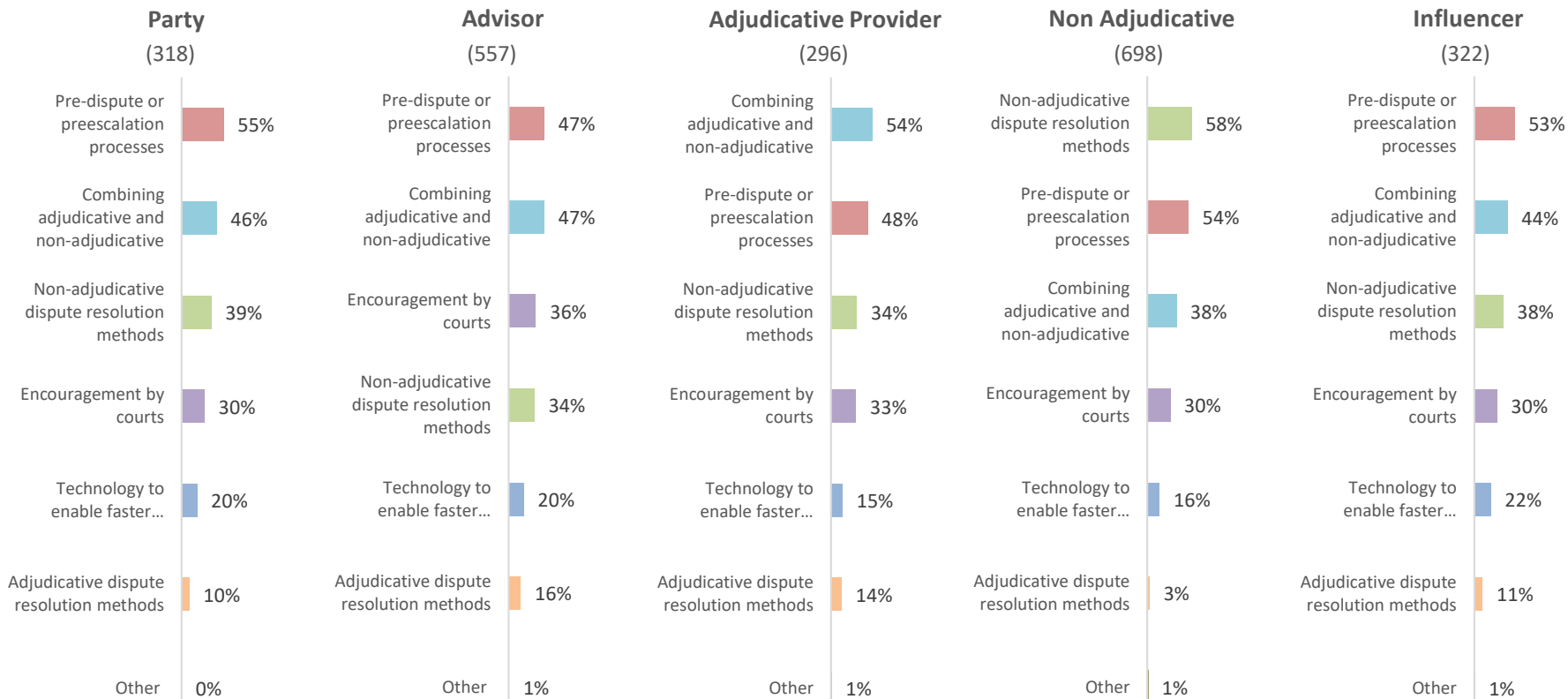
To improve the future of commercial dispute resolution, which of the following processes and tools should be prioritised?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(13066 points; 2191 voters; total possible points per answer = 3 x 2191 = 6573)



Session 3 Question 2: Cross-Sorted Results (2191 voters)



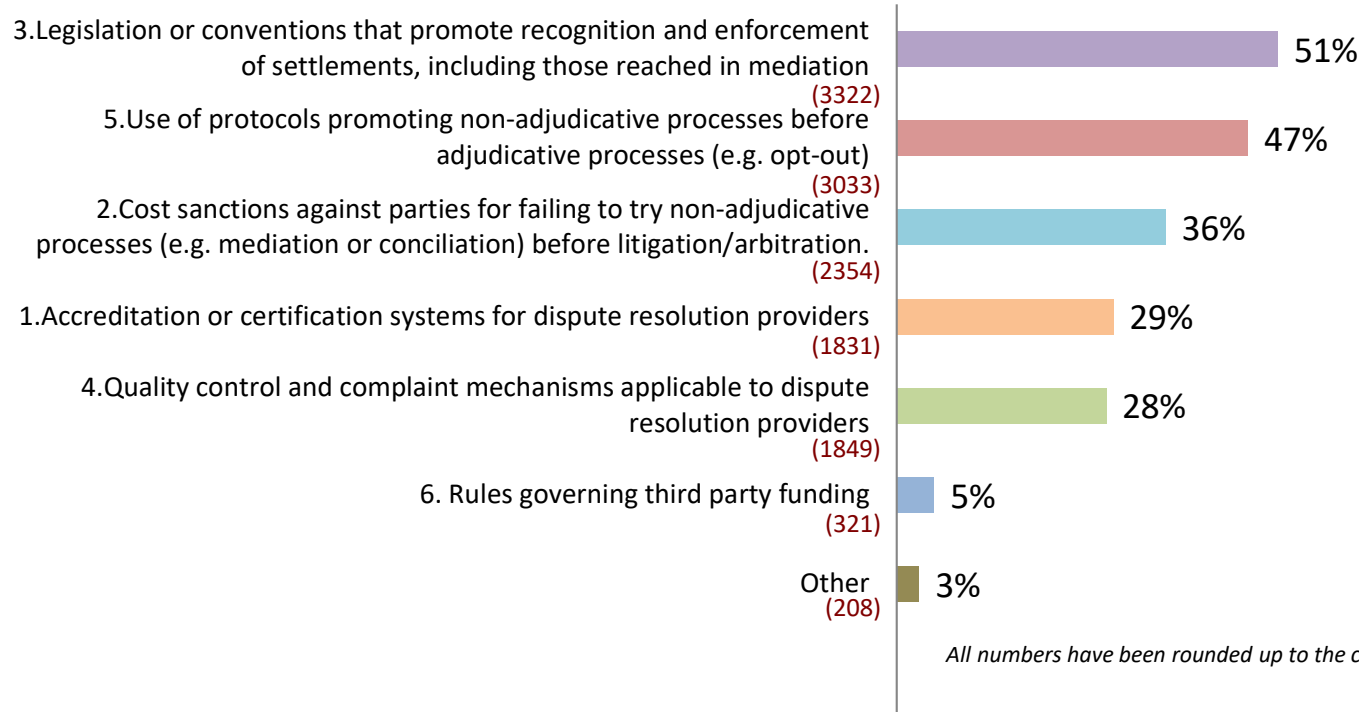
All numbers have been rounded up to the closest integers.

Session 3 Question 3: Global Results

Which of the following areas would most improve commercial dispute resolution?

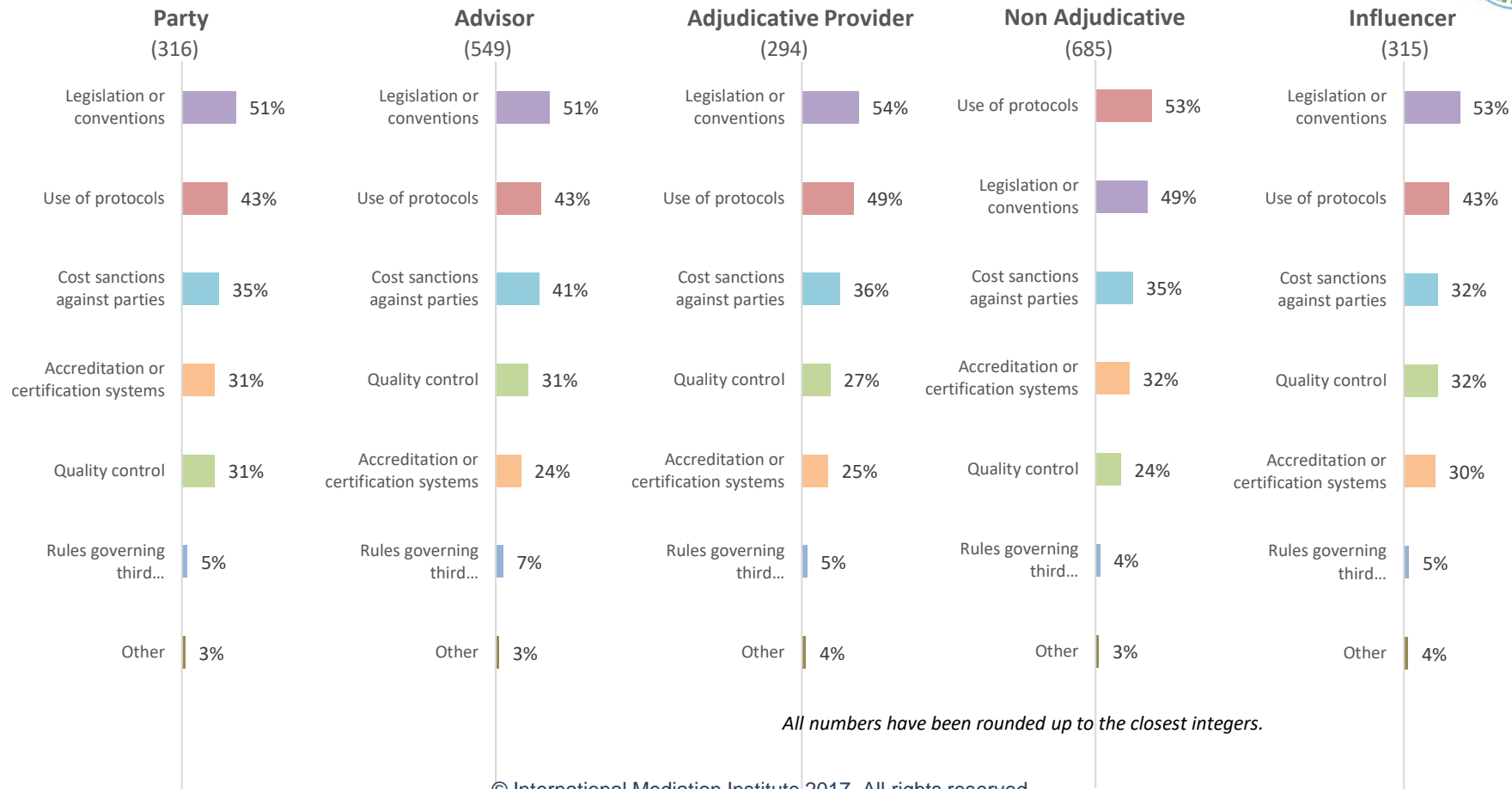
(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point)

(12710 points; 2159 voters; total possible points per answer = 3 x 2159 = 6477)



All numbers have been rounded up to the closest integers.

Session 3 Question 3: Cross-Sorted Results (2159 voters)

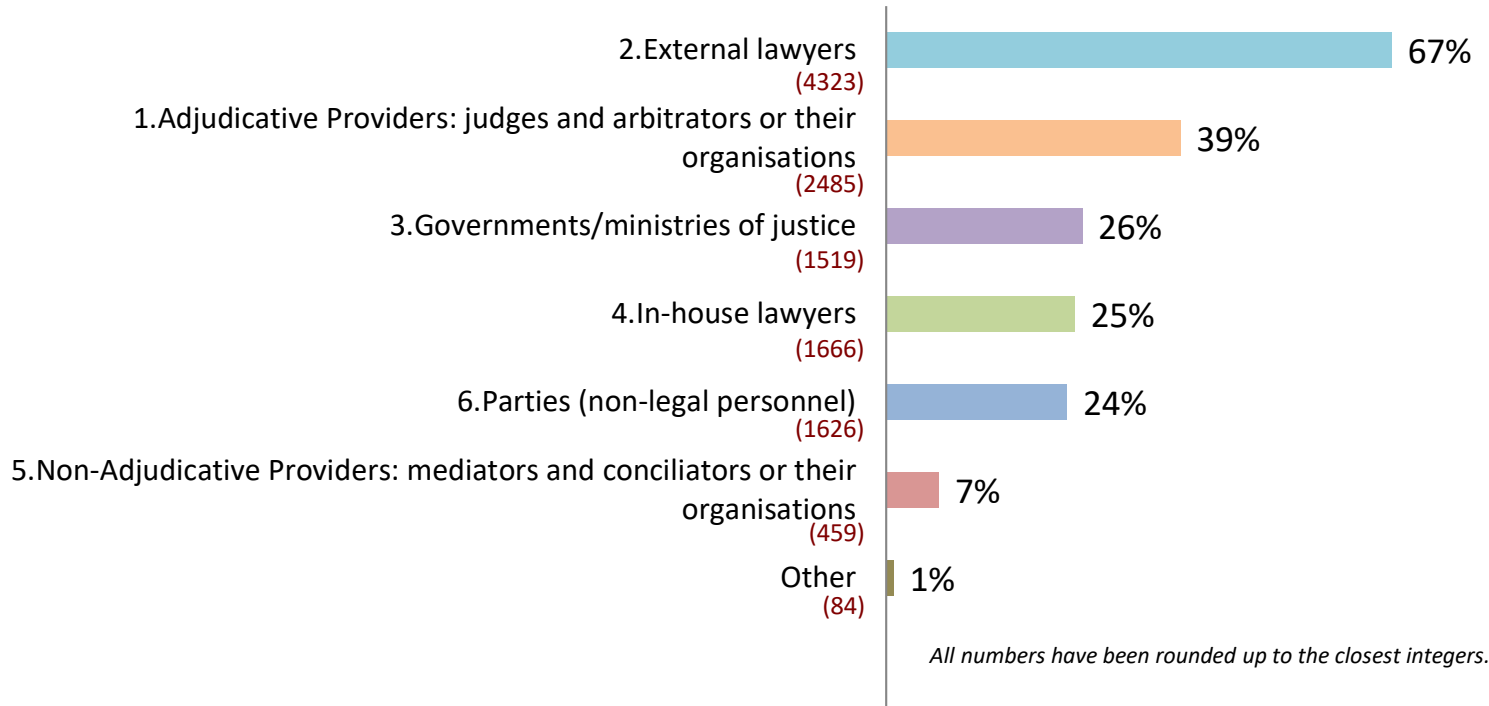


Session 3 Question 4: Global Results

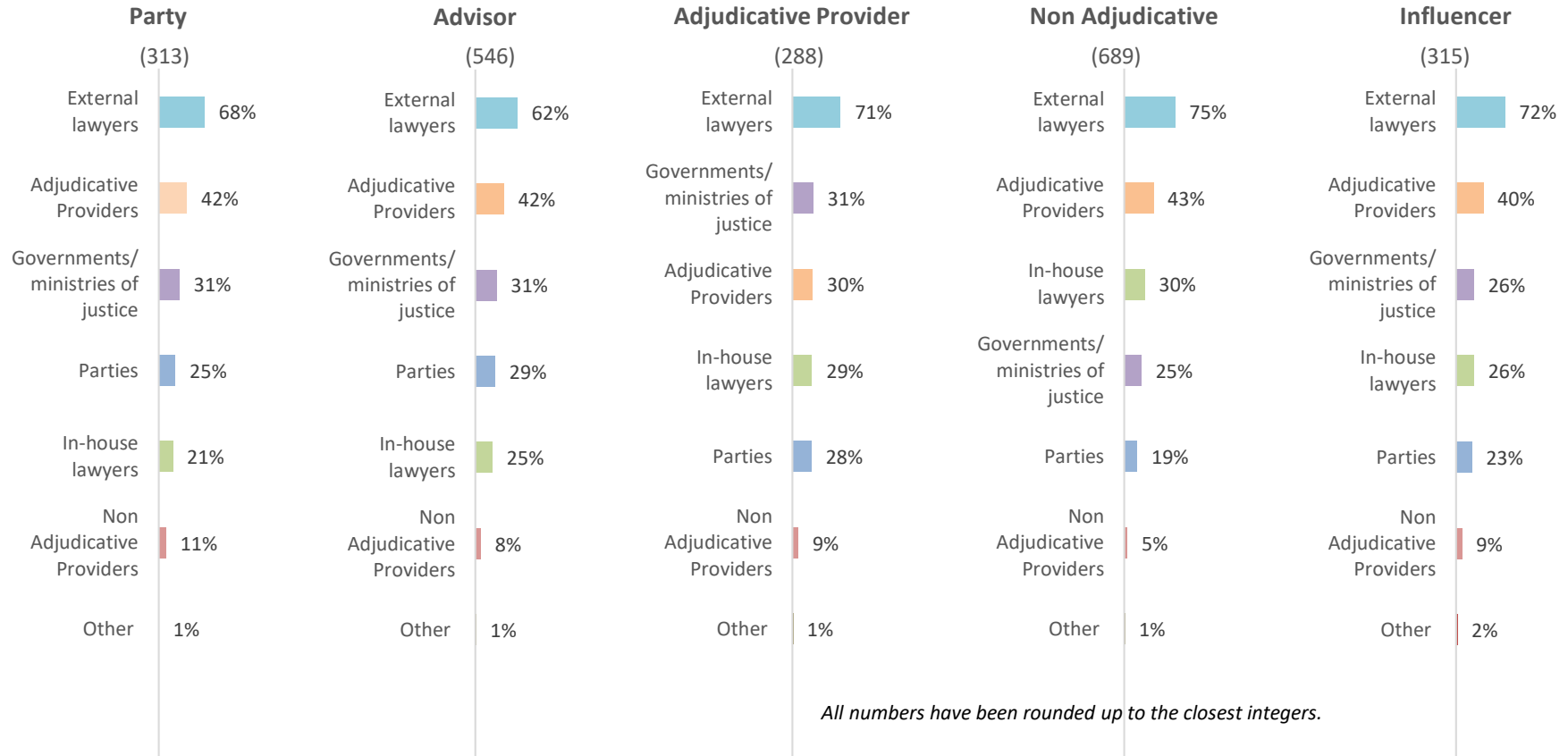
Which stakeholders are likely to be most resistant to change in commercial dispute resolution practice?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(12078 points; 2151 voters; total possible points per answer = 3 x 2151 = 6453)



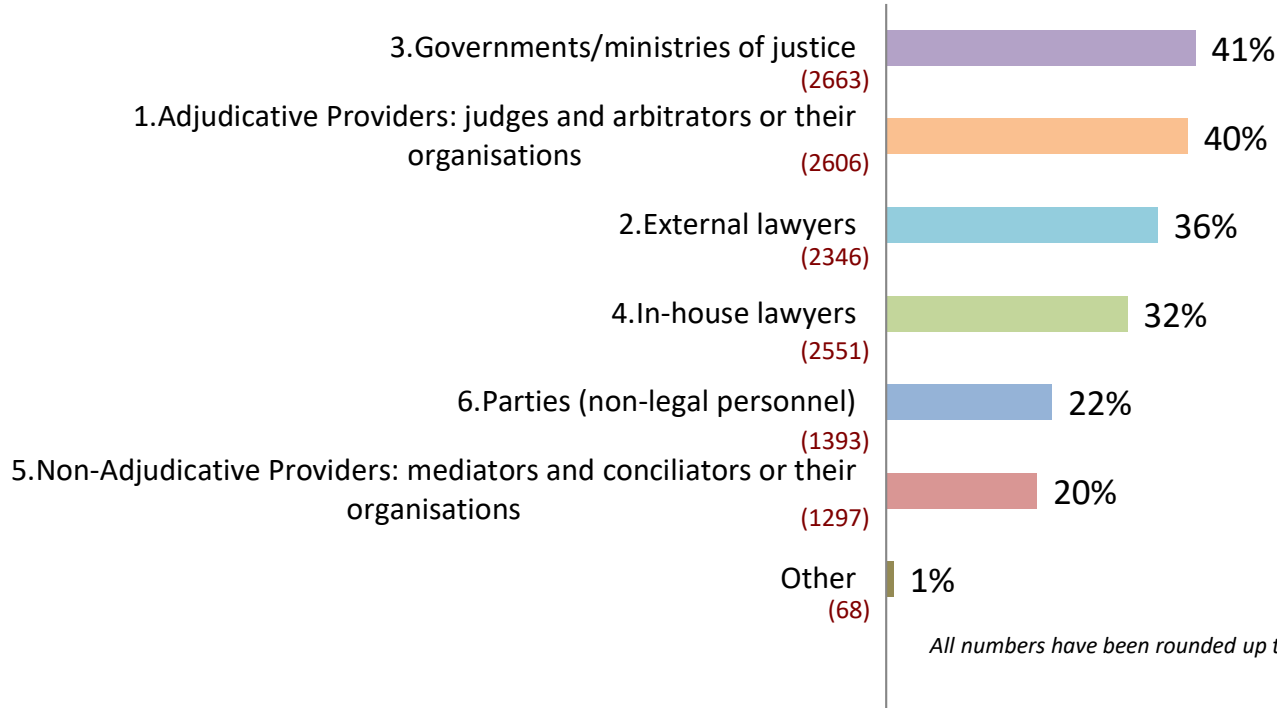
Session 3 Question 4: Cross-Sorted Results (2151 voters)



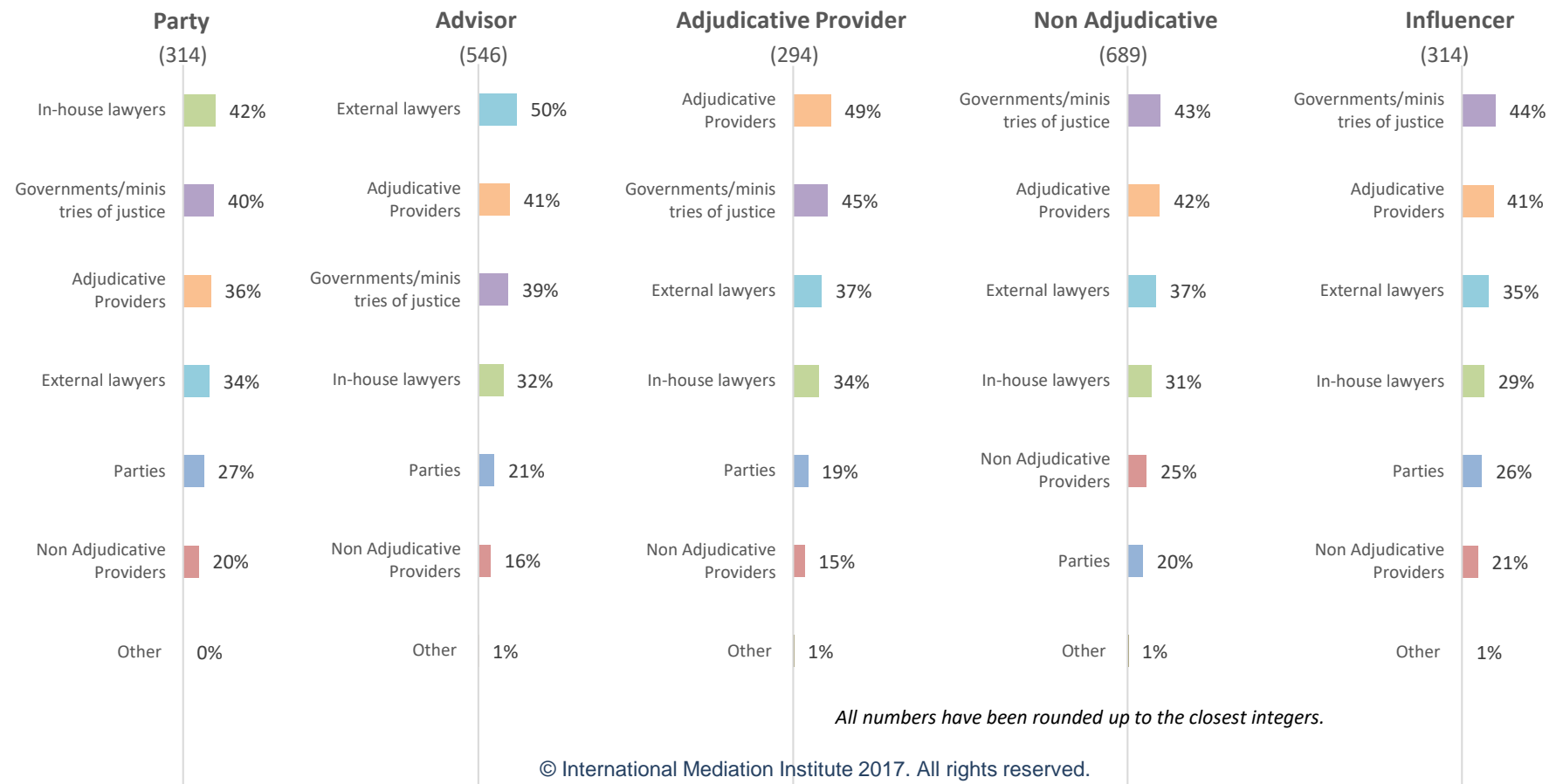
Session 3 Question 5: Global Results

Which stakeholders have the potential to be most influential in bringing about change in commercial dispute resolution practice?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
 (12356 points; 2157 voters; total possible points per answer = 3 x 2157 = 6471)



Session 3 Question 5: Cross-Sorted Results (2157 voters)



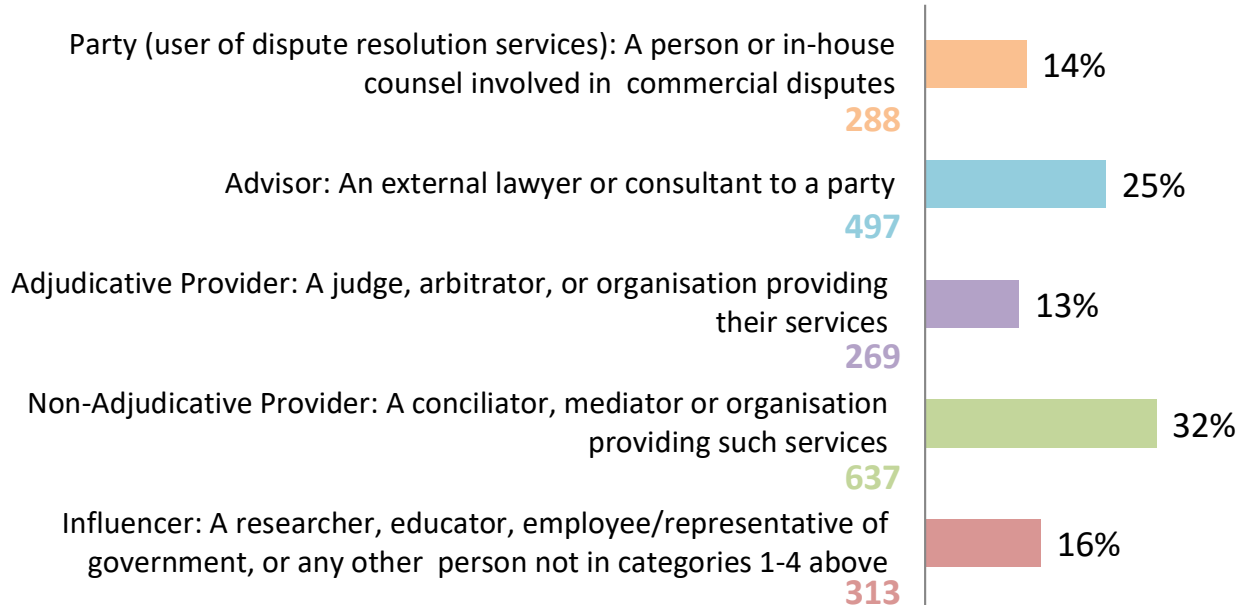


Session 4

Session 4 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).
(2004 voters)

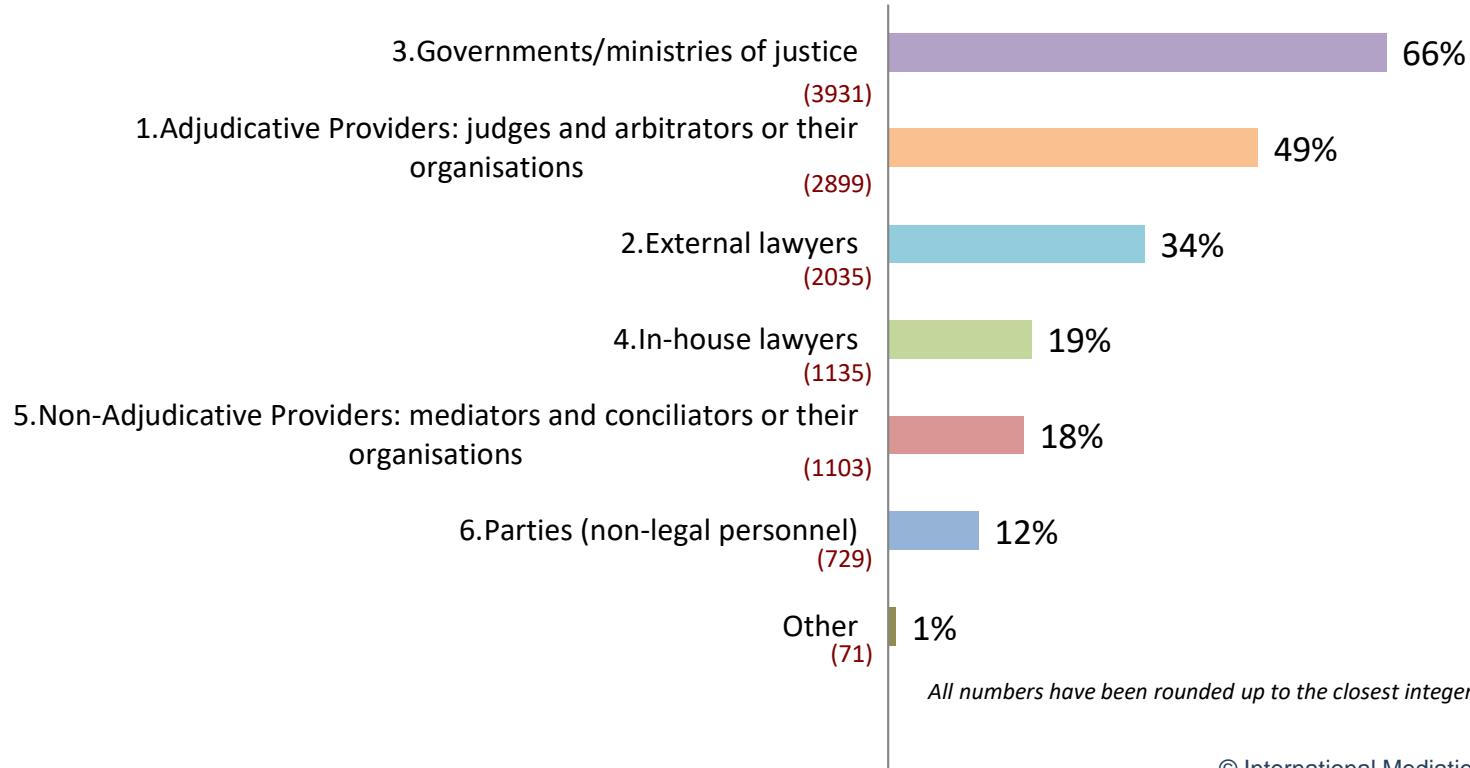


All numbers have been rounded up to the closest integers.

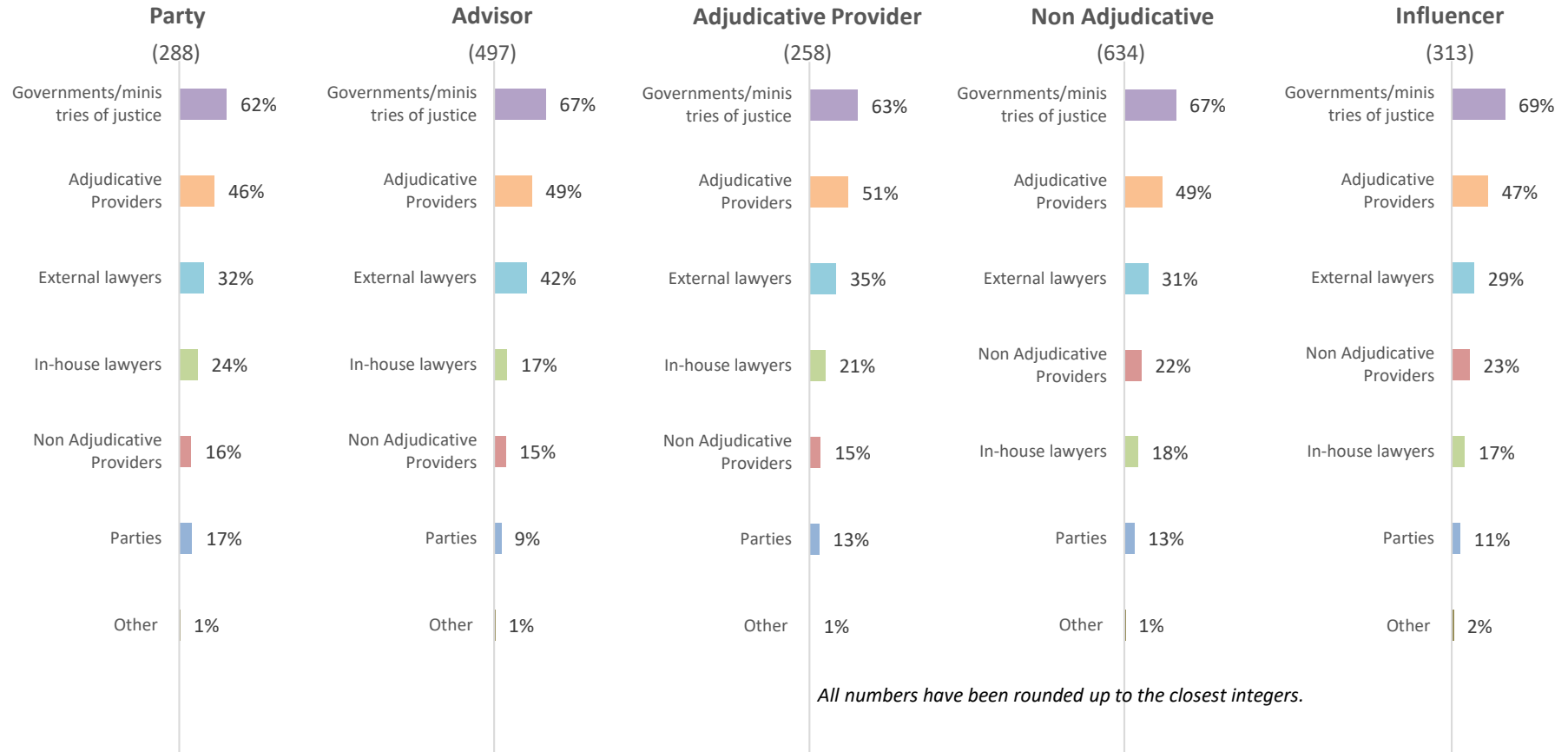
Session 4 Question 1: Global Results

Who has the greatest responsibility for taking action to promote better access to justice in commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point).
(11832 points; 1990 voters; total possible points per answer = 3 x 1990 = 5970)



Session 4 Question 1: Cross-Sorted Results (1990 voters)

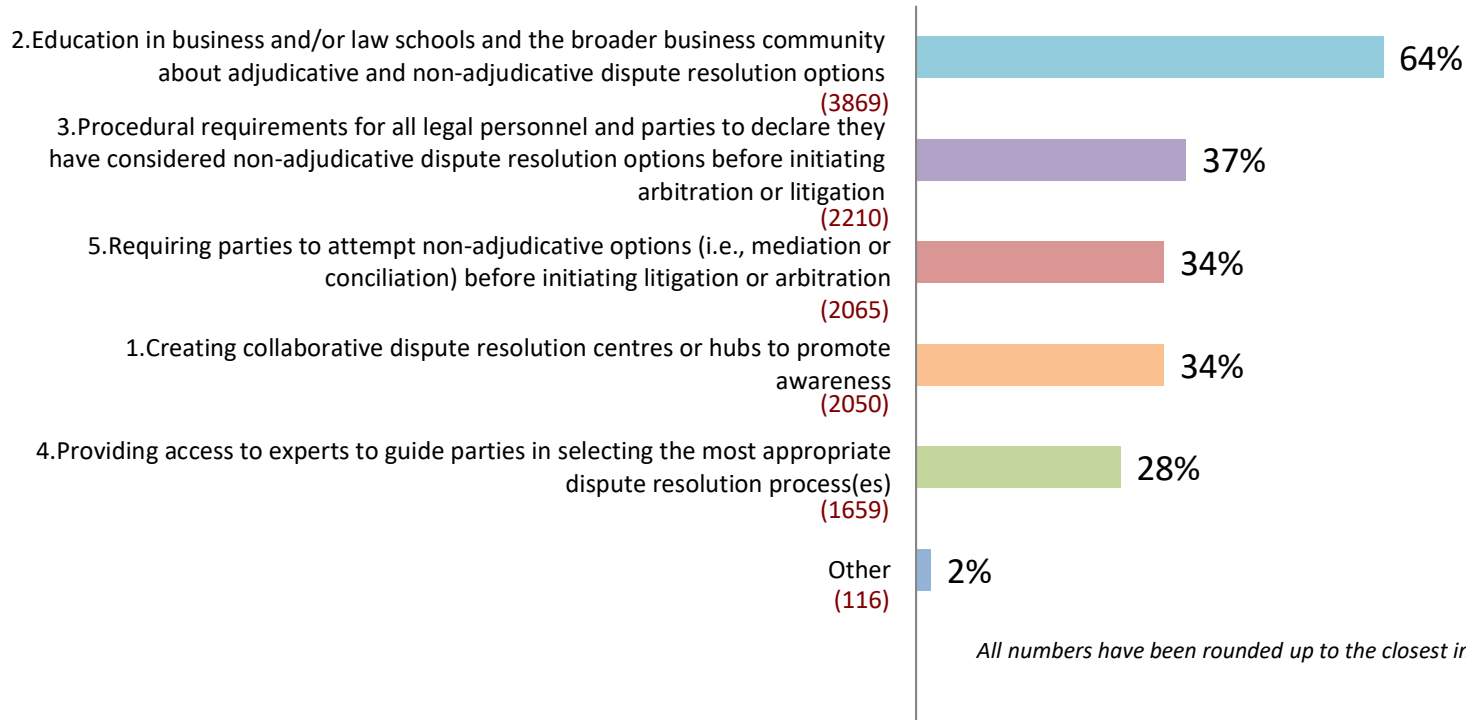


All numbers have been rounded up to the closest integers.

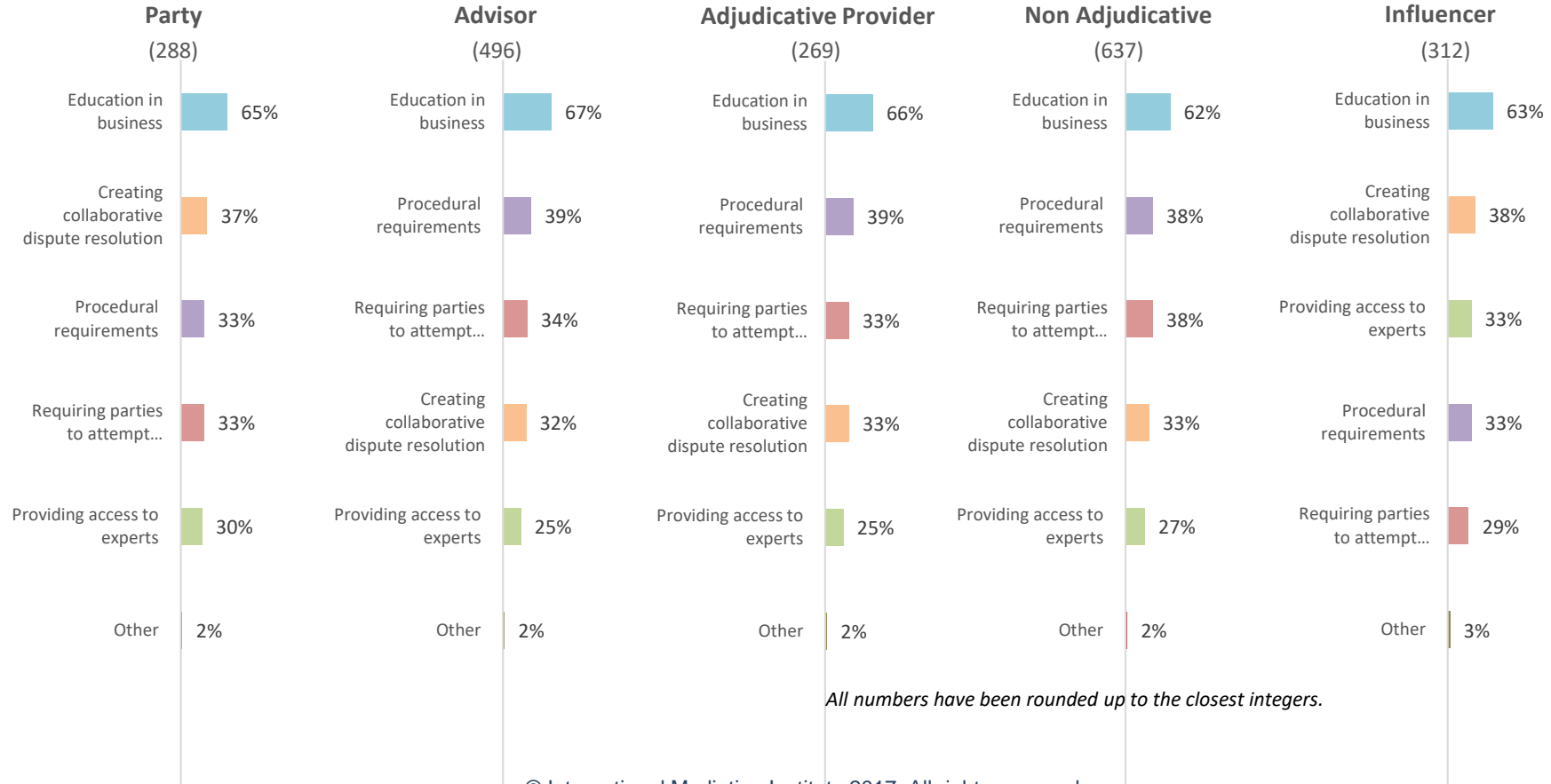
Session 4 Question 2: Global Results

What is the most effective way to improve parties' understanding of their options resolving commercial disputes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
 (11969 points; 2002 voters ; 2002 voters; total possible points per answer = 3 x 2002 = 6006)



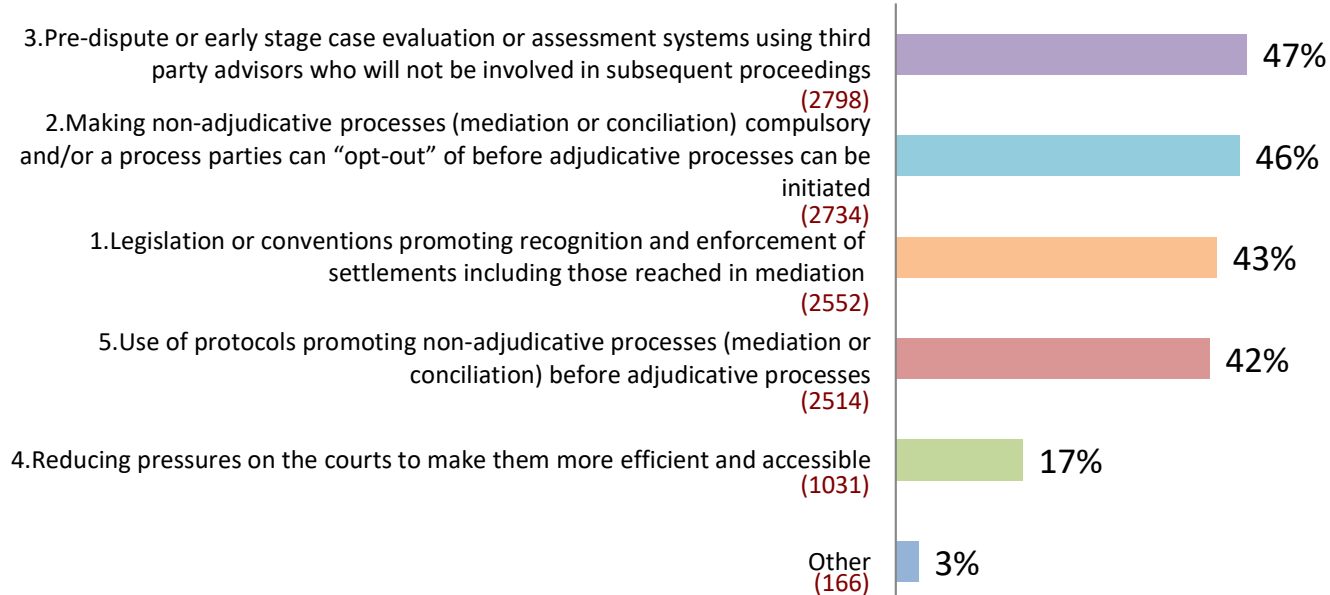
Session 4 Question 2: Cross-Sorted Results (2002 voters)



Session 4 Question 3: Global Results

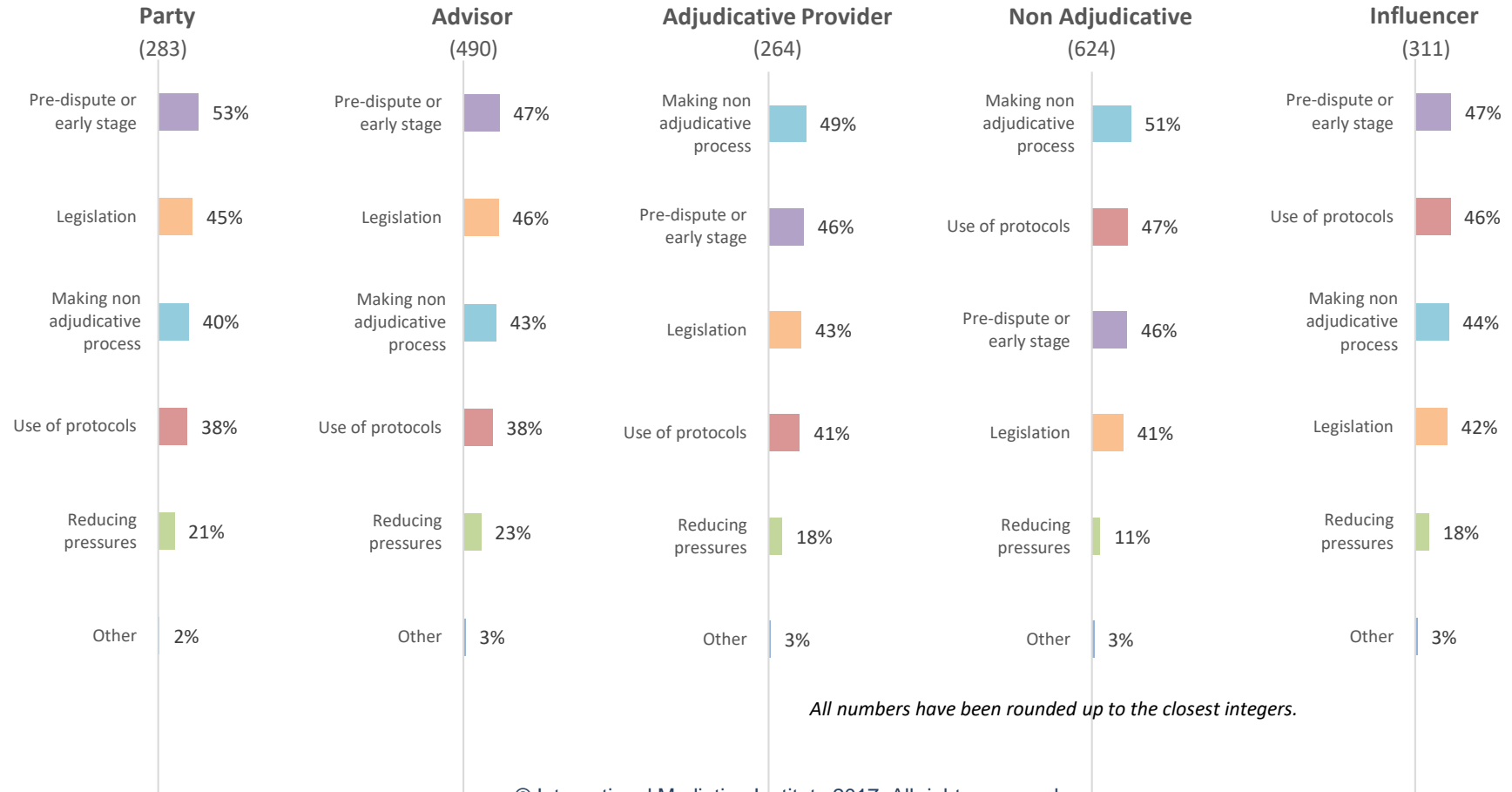
To promote better access to justice for those involved in commercial disputes, where should policy makers, governments and administrators focus their attention?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
(11795 points; 1972 voters; total possible points per answer = 3 x 1972 = 5916)



All numbers have been rounded up to the closest integers.

Session 4 Question 3: Cross-Sorted Results (1972 voters)

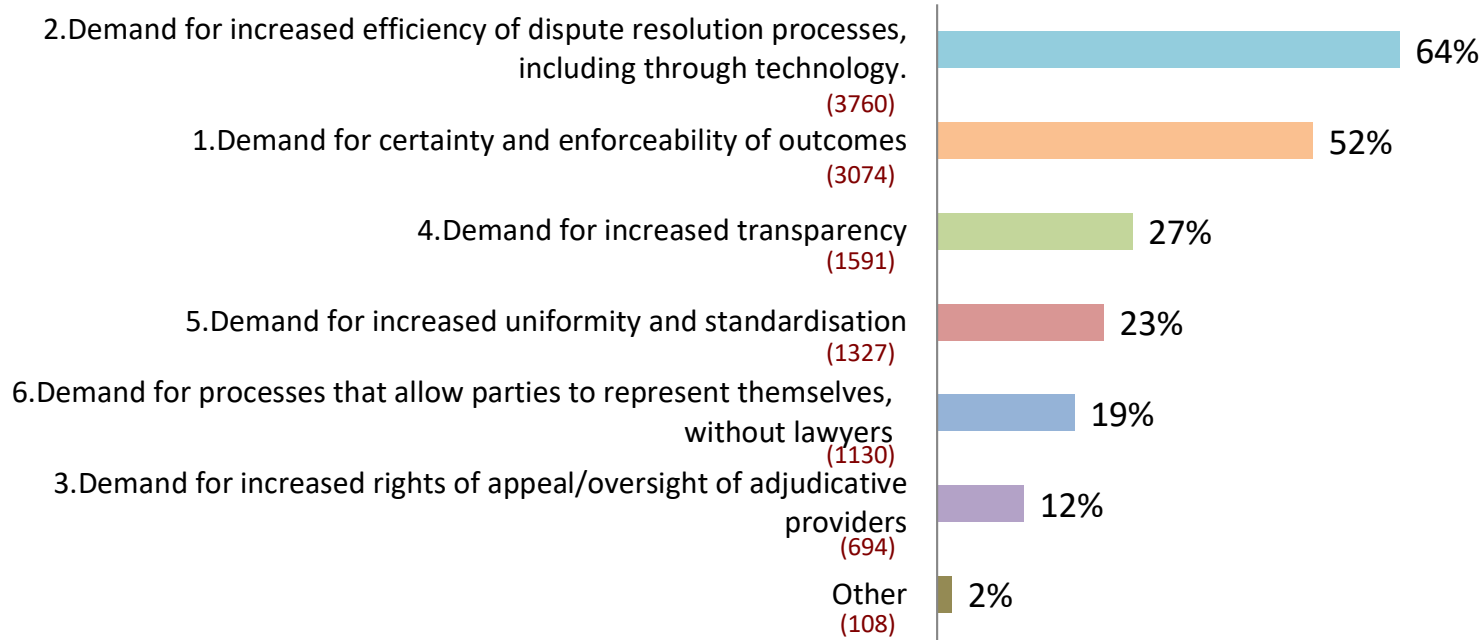


All numbers have been rounded up to the closest integers.

Session 4 Question 4: Global Results

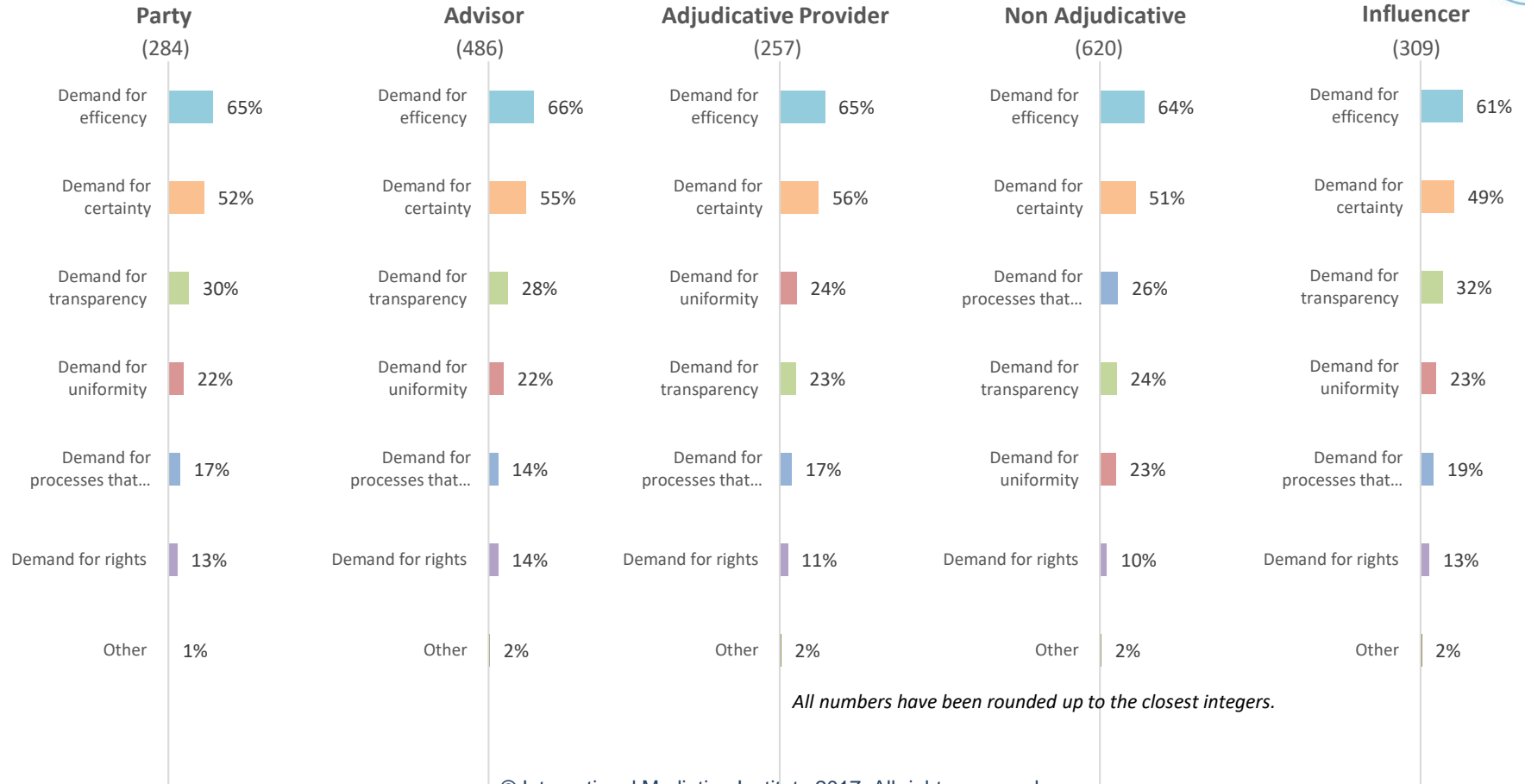
Which of the following will have the most significant impact on future policy-making in commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point)
(11576 points; 1956 voters; total possible points per answer = 3 x 1956 = 5868)



All numbers have been rounded up to the closest integers.

Session 4 Question 4: Cross-Sorted Results (1956 voters)



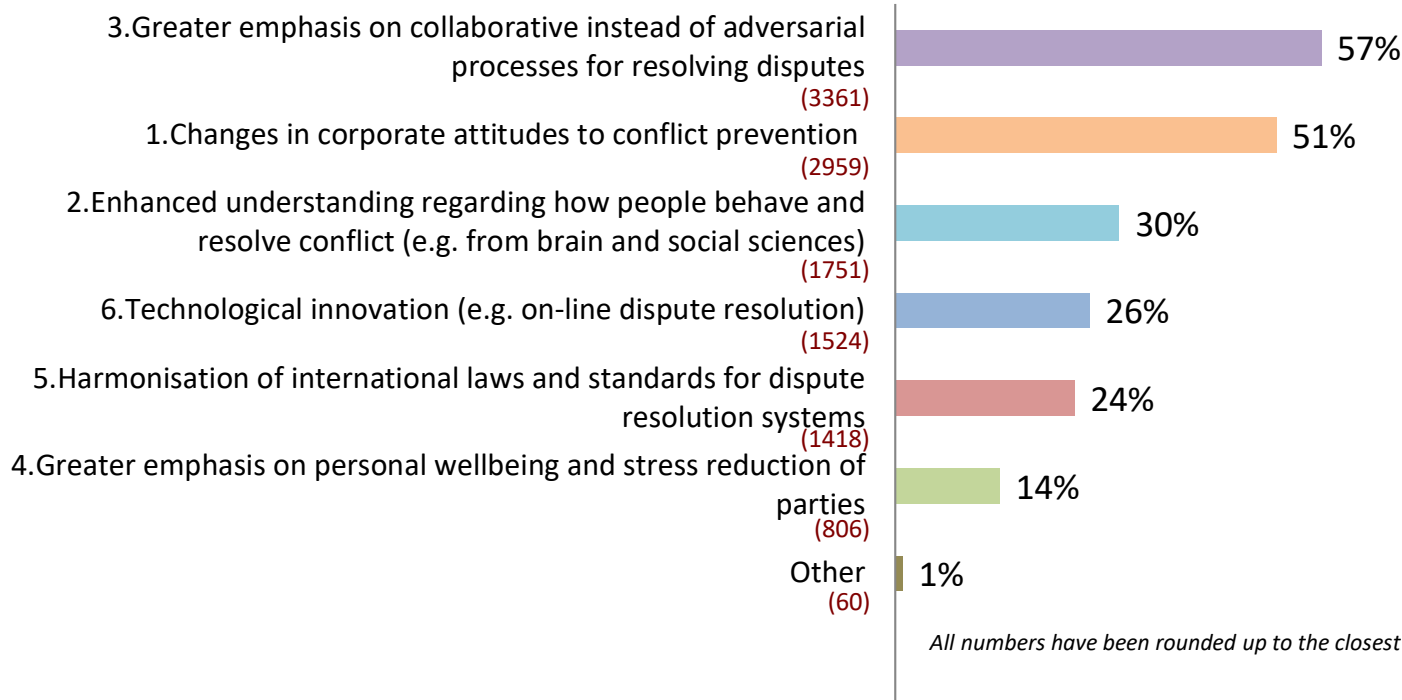
All numbers have been rounded up to the closest integers.

Session 4 Question 5: Global Results

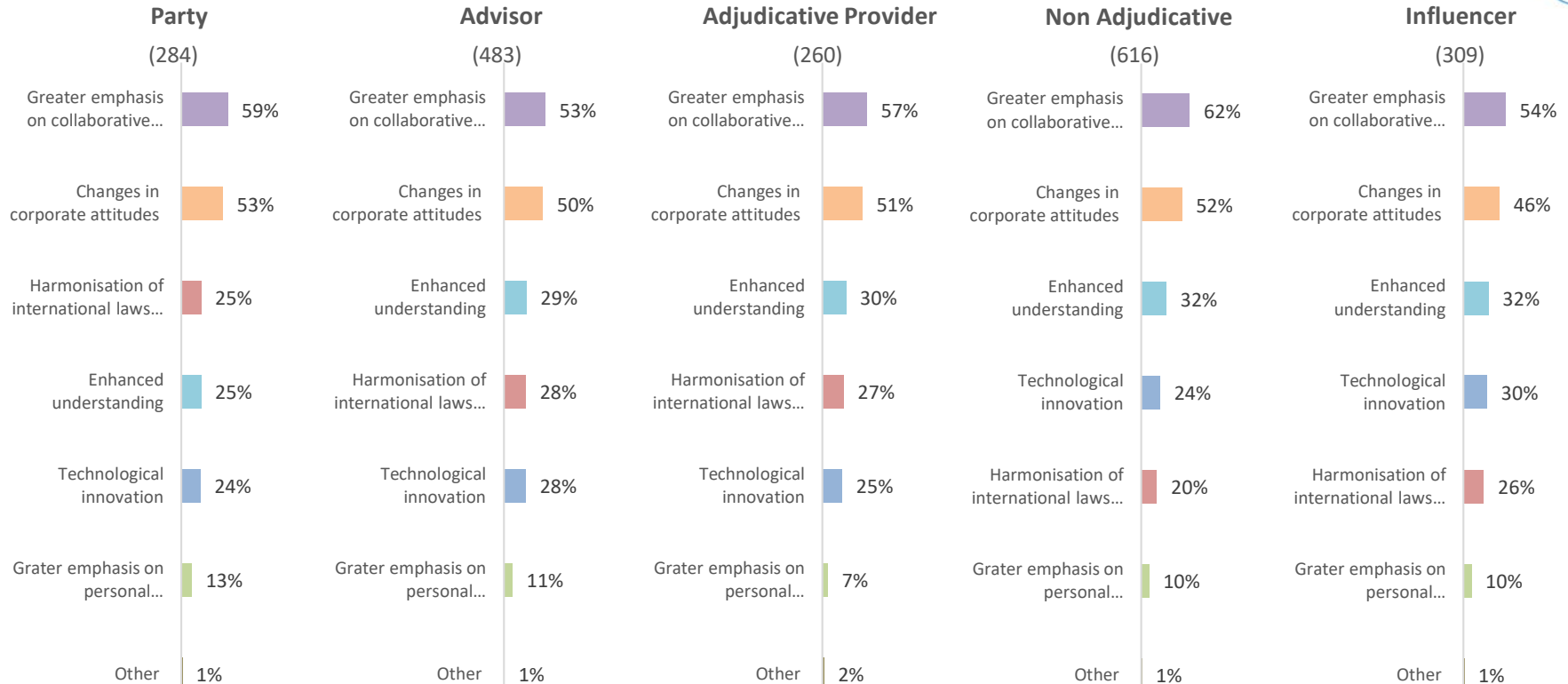
What innovations/trends are going to have the most significant influence on the future of commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice' = 3 points, '2nd choice' = 2 points, '3rd choice' = 1 point)

(11819 points; 1952 voters; total possible points per answer = 3 x 1952 = 5856)



Session 4 Question 5: Cross-Sorted Results (1952 voters)



All numbers have been rounded up to the closest integers.



THANK YOU

